

# WisDOT

## Lean Government Initiative

### Status Update



September 3, 2013

WisDOT Board of Directors



# Lean project results



**DSP Post Crash Inspection Process Lean Project**

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# Issue and goals – DSP post crash scene inspection process



- ❧ DSP post-crash inspection for commercial motor vehicles can take up to eight hours to perform
  - ❧ Inspectors may have to wait for the necessary tools to complete the inspections
  - ❧ This results in delays of scene clearance
- ❧ Project goals
  - ❧ Reduce process time
  - ❧ Ensure standardization of data collected through newly implemented post-crash worksheets



# Results and next steps – DSP post crash scene inspection process



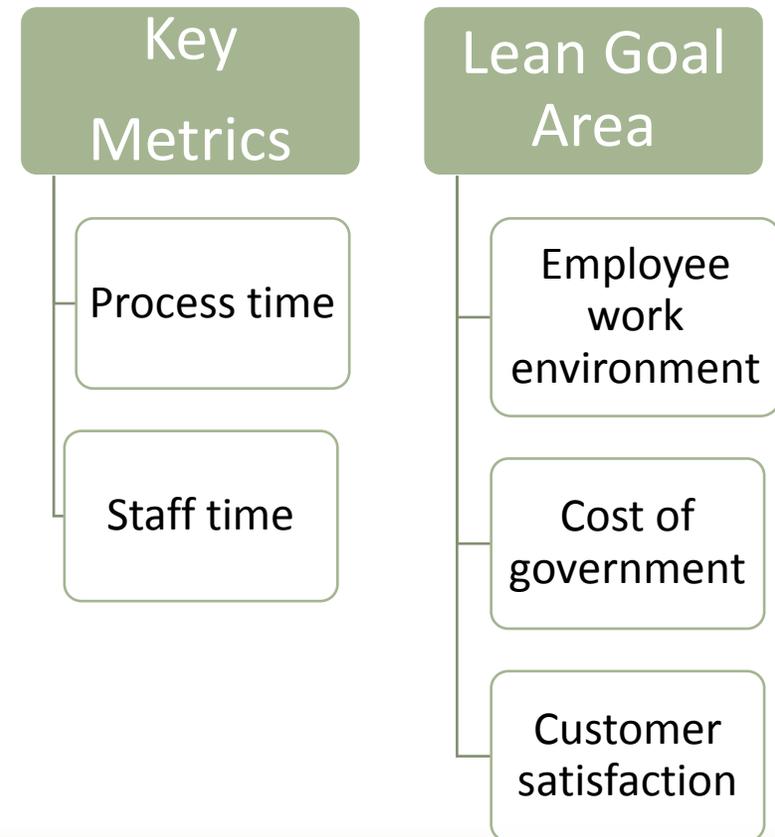
## Results

- Scene clearance time reduced by 21 percent
- Reduction of 17 percent in staffing time

Contributes to shorter road closure time

## Next steps

- Distribute calipers and levels
- Provide training
- Track use of new standardized forms



# Lessons learned



- ☞ If we know we will need to provide training on a new process, it is good to get improvements in place before annual in-service (for inspectors, in March); otherwise, it may delay or impact implementation of improvements
- ☞ It may be good for a person who will be part of implementing the process be a consultant to the LDP group from the beginning of the project