



WISCONSIN DEPARTMENT OF TRANSPORTATION
July 2023 Solicitation

Interview Notification Letter

Two firms have been selected to be interviewed for solicitation BTO-02:

Project ID: 0082-06-24
BTO Systems Management
Statewide

All interviews will take place on August 1, 2023, at Milwaukee Intermodal Station; 433 West St. Paul Avenue, Suite 300; Milwaukee, WI 53203. Please restrict your team to a maximum of 5.

Table with 2 columns: Time, Firm. Rows include 9:00 (AECOM Technical Services, Inc.) and 10:00 (Arcadis Engineering Services (USA) Inc.).

- This 35-minute interview includes both the 30-minute presentation and the 5-minute question/answer session.
• Provide six copies of the presentation at the beginning of the interview and email a PDF copy to consultant.services@dot.wi.gov.
• Additional materials (NOIs, resumes, projects, etc.) will be accepted.
• You may arrive 10 minutes early to set up.
• Please bring HDMI compatible equipment including laptop and a 10ft HDMI cord to use the room's TV screen.
• Questions should be directed to DOT Consultant Services at consultant.services@dot.wi.gov; no other WisDOT or municipal employee may be contacted.

Questions

Please be prepared to answer the following questions in order provided during your interview:

- 1) What is your strategy to provide professional services to the daily on-site operational activities at the TMC?
2) Provide examples or strategies of how you will ensure quality work prior to being sent internally or externally.
3) What is your strategy to measure operator performance and keep the client aware of how issues are being addressed?
4) Provide examples of what you envision the roles and responsibilities are for a TMC Control Room Manager and Shift Supervisor.
5) How do you anticipate managing on-site staff schedules openly and effectively, to match demand while not allowing single coverage to occur?