- On-going, specialized medical treatments such as dialysis, chemotherapy, rehabilitation for opioid addiction, etc strain existing transportation services.

- No capacity for bariatric transportation service.

- Transportation is a barrier to employment.

- Other human services transportation needs exist within the community, including child protective services, particularly court-ordered, such as visitation arrangements, counseling, etc.

## STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2019 through 2023. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified.

Some of the strategies listed here ultimately may be not be implemented within the five-year time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

***Juneau County 5-year Transportation Coordinated Strategies, 2019 - 2023***

| Priority Rank | Priority Score | |
|---|---|---|
| 1. | 10 | Develop a larger support network for transportation coordination by pulling together leaders from various initiatives and programs (i.e. MCO enrollment processes, county and local elected official involvement in planning processes, emergency preparedness, Nutrition Project Council, etc.) |
| 2. | 8 | Maintain and expand existing services through support of program operations (inc. director/transportation coordinator position(s), driver salaries, volunteer reimbursements, equipment, supplies and training), maintenance, repair and scheduled replacement of vehicle fleet as appropriate. |

Actions:

- Continue to make use of 85.21 Grants to maintain and expand the level of transportation service within the County.

- Continue to apply for 53.10 Capital Grants to maintain and expand the human services transportation vehicle fleet within Juneau County.

3. 6 Promote available services and provide education on how to use the service, including outreach to medical community, nursing homes and assisted living facilities, churches, county board/elected officials, other agencies (i.e. Habitat for Humanity), etc.

4. 0 Work to develop a comprehensive, active county Transportation Coordinating Committee (TCC).

5. 0 Continue to support volunteer driver program.

Actions:

- Apply for 85.21 Grants to expand and maintain the volunteer driver program within the County.
- Explore ways to increase number of volunteer drivers available to the program.

## UPDATING / AMENDING THE COORDINATED PLAN

The coordinated plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

## APPROVAL OF 2019 - 2023 JUNEAU COUNTY TRANSPORTATION COORDINATED PLAN

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

*On a motion by Colin Moten, seconded by Sandy Turner, the 2019 - 2023 Juneau County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.*