Goals and Activities

Public Transit-Human Services Transportation Coordination Plan For Douglas County

Priority of Goal	Goal to support 5-year coordinated plan	Activities	Person(s) Responsible	Timeline / Deadline	Roadblocks to Implementation
1	Increase transportation options for everybody	Facilitate more seamless provision of coordinated services including public transit and private providers	Transportation Coordination Committee [TCC]	Ongoing	funding
		Work with the Inclusa to coordinate necessary transit services to clients of LTCD and to identify potential clients needing or eligible for transit related services.	Superior public transit system (DTA) and other transportation providers	Ongoing	funding and coordination amongst MCO (Managed Care Organizations)
		Increase resources available for North County Independent Living's Transportation Voucher Program	Transportation Coordination Committee [TCC], NCIL	Ongoing	Funding, NCIL's available resources
		Working with MA transportation broker to coordinate services.	Superior public transit system (DTA) and other transportation providers	Ongoing	funding, training requirements for program requirements
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2	Increase transportation funding to sustain/expand transportation services.	Secure additional local cash match through the county, municipalities, jurisdictions, businesses, non-profit organizations and individuals to maintain and expand services.	TCC, businesses, non-profits, local government and citizens	Ongoing	Funding, interest in transportation, local support
		Develop a partnership with hospitals to arrange a mutual benefitting transportation system	TCC, providers, hospitals	Ongoing	Hospital interest, available funding

		Advocate and raise awareness to transportation departments/funders and elected officials on the local, state, federal levels about the importance of transportation, the growing demand and the lack of funding to sustain transportation services.	TCC and other agencies in a coordinated advocacy effort	Ongoing	funding availability
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3	Develop/expand/continue transportation services	Work with state and federal agencies to streamline public/private coordination	Superior public transit system (DTA) and other transportation providers	Ongoing	state and federal agencies, outdated technology
		Expand the volunteer driver pool as well as coordinate to ensure driver needs are met while making services as efficient as possible. (integrate into a phone based app or easily accessible database)	NCIL	Ongoing	requirements, resources available
		As future transportation services of public and private become available, such as a commuter rail service, transit and others from city to city, work with area organizers to enhance transit connections.	Superior public transit system (DTA) and other transportation providers	Ongoing	funding, future services
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		Inform and educate all transit providers and users on available transit services and refer to other resources available.	discharge planners, medical schedulers, Senior Connections, ADRC	Ongoing	staff time, lack of technology expertise to keep updated website and information relevant
		Create informational materials (web based, paper, news releases, other) useful in describing existing transportation services.	Senior Connections, ADRC (caregiver guide), and other providers	Ongoing	financial, keeping information current, time
		Continue coordination efforts to enhance knowledge and visibility of transportation needs of all.	Advocates, North Country Independent Living (NCIL), Senior Connections and ADRC	Ongoing	state and federal regulation, funding, delivery medium (newspaper, web)
4	Develop and improve access to information and increase awareness of transportation services (marketing/ educational outreach).	Human Services / ADRC to continue working with the Transportation Network Team (TNT) to coordinate providers to achieve the goals and activities listed in the Transportation Coordination Plan. The group will review progress on an annual basis.	ADRC, Human Services (Erika), TNT, MIC	Ongoing	availability of time and willingness to participate
		Request greater information from Jefferson Lines and Indian Trails to public and local officials.	All	Ongoing	
		Promote and utilize the "travel training service" that would cross all funding categories/people.	TCC	Ongoing	funding
		Work with clinics and hospitals to coordinate appointments in which to maximize client trips (vehicle capacity) to medical	Senior Connections and other providers	Ongoing	state and federal regulations

		appointments.			
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5	Maximize the efficiency of transportation services through technology, innovation and coordination	Coordinate efforts of and between various organizations to maximize trips.	Superior public transit system (DTA) and other transportation providers	Ongoing	communication, individual organizations regulations and abilities
		Initiate a mobility manager coordination effort.	TCC	2015	funding
		Add or improve technology / efficiency to maximize trips, financial savings, etc.	all transportation providers	ongoing	funding, expertise in ability to implement the technology