



WisDOT/Real Estate – Mission Statement

“To provide customer focused real estate leadership and guidance in support of division and department goals for a quality statewide transportation system.”

**Wisconsin Department of Transportation
CUSTOMER SATISFACTION SURVEY
Opinion of Relocation Process**

RE1022 04/2015

Your opinion of how WisDOT, or their representatives, conducts themselves during the acquisition of highway right of way is important. Please take a moment to complete this opinion survey. Return using the self-addressed, postage-paid envelope provided.

Indicate a response of “Yes” or “No” to Question 1.

Yes

No

1. Regarding the relocation of your residence or business, do you feel you were given sufficient time to relocate?

Check most appropriate response for Question 2.

Completely Satisfied

Mostly Satisfied

Somewhat Satisfied

Not Satisfied

2. How satisfied were you with the relocation specialist's overall:

a. Knowledge?

b. Helpfulness and courtesy?

c. Responsiveness to your inquiries?

d. Explanation of your rights?

We welcome any additional comments specific to this relocation process and services you were provided (continue on back, if necessary).

Thank you for your time and cooperation throughout this process. We hope that we have served you well.

~ FOR OFFICE USE ONLY ~

Agent Name:

Appraiser Name (if applicable):

Project ID:

Parcel No.:

Region/District: