



Description of Levels of Service

Level of Service	Signalized Delay (sec)	Unsignalized Delay (sec)	Typical Roadway Conditions
A	< 10	< 10	Primarily free-flow operations. Control delay at intersections is minimal.
B	10 to 20	10 to 15	Ability to maneuver in traffic is slightly restricted. Delay at intersections is not significant.
C	> 20 to 35	> 15 to 25	Stable operations with ability to maneuver in traffic being restricted. Delay at intersections may contribute to congestion.
D	> 35 to 55	> 25 to 35	Small increases in traffic volumes may cause substantial increases in delay. Congestion at intersections is apparent.
E	> 55 to 80	> 35 to 50	Significant delay and poor travel speeds can be expected. Intersections experience significant delay and queuing.
F	> 80	> 50	Delays are at unacceptable levels for most drivers. Roadway network capacity has been exceeded.