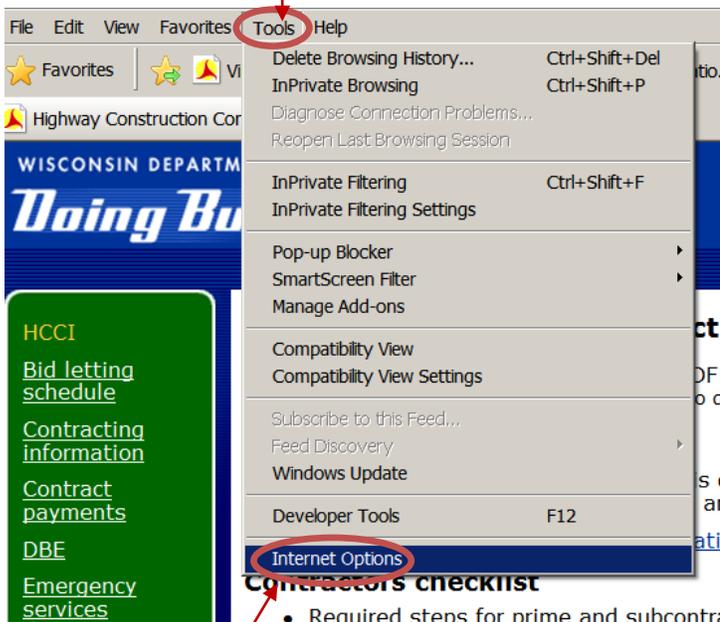


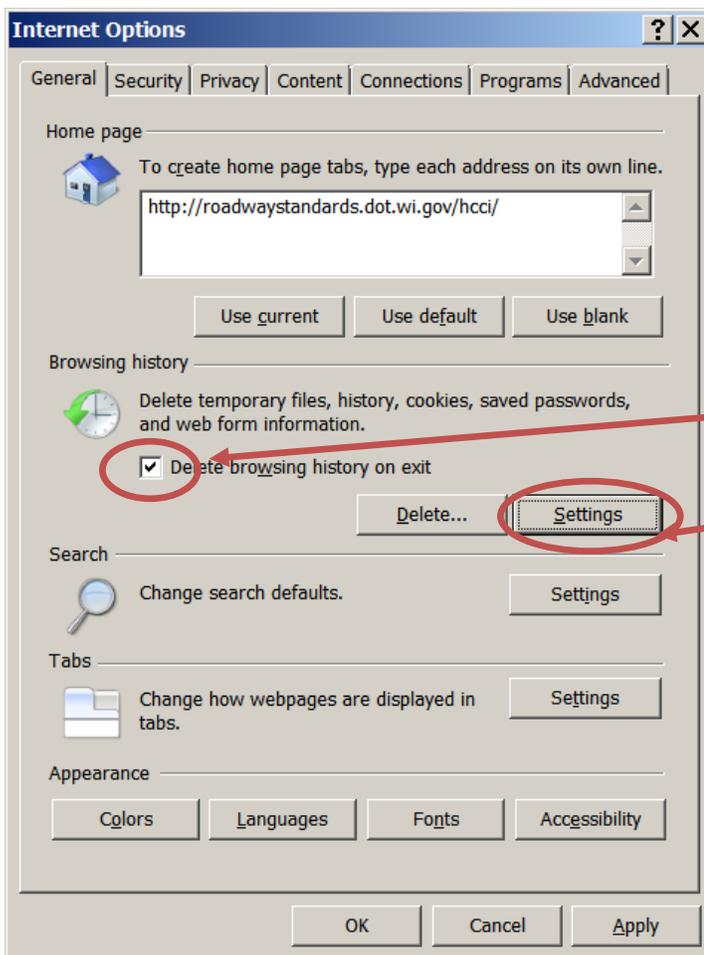
If web reports are not being refreshed, Internet Explorer (IE) settings need to be updated on your machine.

Open IE, click on the “Tools” button from the menu bar.



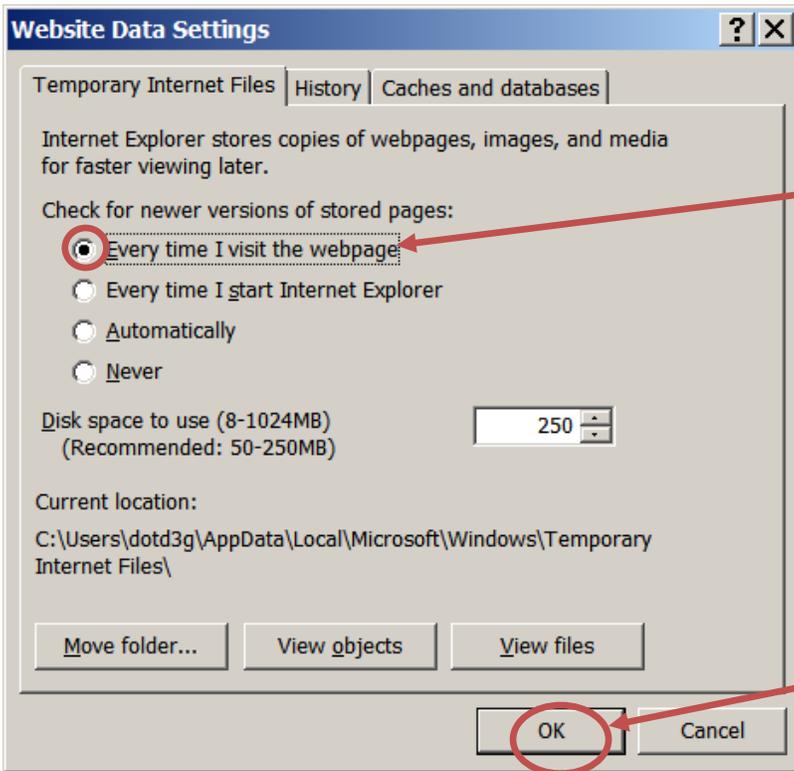
- Required steps for prime and subcontra

Click on “Internet Options”



Verify that the “Delete browsing history on exit” is checked.

Click “Settings”



Verify "Every time I visit the webpage" is checked.

Click "OK"



Click "OK"

Close all IE windows, Exit IE, Re-open IE and the reports should be updated now.