













July 2018

Wisconsin Department of Transportation MAPSS Performance Scorecard

 Goal has been met
  Performance is trending in a favorable direction
  Trend is holding
  Performance is trending in an unfavorable direction

Performance measure	How we measure it	Current report period	Goal	Goal met	Trend	Comments	Date Last Reported
Mobility: Delivering transportation choices that result in efficient trips and no unexpected delays.							
Transit Availability Calendar year 2017	Percent of population served by transit	54.0	55.0			There was a two percent decrease from 2016 to 2017. This decrease was the result of decline in transit coverage areas and data analysis changes (result in more accuracy).	1/2018
Bicycling Conditions on Rural Highways Calendar year 2017	Percent of rural highway miles with favorable bicycling conditions	State hwy's: 65.0; County roads: 91.6	100 percent on roads where bicycles are not prohibited			Overall, the number of miles rated as favorable for bicycling increased on county highways but decreased on state highways.	4/2018
Incident Response Calendar year 2017	Percent of incidents cleared within a specific timeframe	Intermediate incidents: 88.6; Major incidents 84.8	Intermediate incidents: 90.0; Major incidents: 80.0			In 2017, Wisconsin exceeded the Federal Highway Administration's (FHWA's) goal of having 30 percent of all identified responders in the state trained in Traffic Incident Management. Since 2012, over 9,400 or 35 percent of the state's responders have been trained. The number of both intermediate and major incidents increased in 2017 from 2,682 to 2,853 and from 837 to 1,192 respectively.	1/2018
Winter Response State fiscal year 2018	Percent to bare-wet within a specific time period after a storm	73 for 24-hr roads	70.0 within specified time			The department continues to develop and implement best practices for effective and efficient winter response. One of such is the expanded use of salt brines in lieu of rock salt.	7/2018
Accountability: The continuous effort to use public dollars in the most efficient and cost-effective way.							
Transportation Facilities Economic Assistance and Development (TEA) Grants Calendar year 2018	Capital investment dollars achieved per grant dollar awarded	\$46.42	\$50.00			For the first six months of 2018, the department has issued four grants for a total of \$1,789,125, allowing for a capital investment of \$83 million and resulting in the creation of 182 new jobs. As a result, every grant dollar leveraged \$46.42 in capital investments.	7/2018
Timely Scheduling of Contracts State fiscal year 2017	Percent of highway program funding scheduled during the first six months of each fiscal year	50.8	54.0			WisDOT advanced \$145 million in lets from FY17 into FY16 to spend additional federal funds and let savings. It negatively impacted the measure but allowed more miles of pavement to be treated earlier.	10/2017
On-time Performance Calendar year 2016	Percent of highway projects completed on-time	91.3	100.0			WisDOT continues to focus on improving communication between contractors and project management staff in order to resolve project issues in a timely manner.	10/2017
On-budget Performance State fiscal year 2017	Final highway project cost as percent of original contract amount	102.7	103.0			A lower number is better for this measurement, and the department recorded a value below 103 percent.	4/2018
Surplus Property Management State fiscal year 2018	Dollar value of surplus land sold	\$7.04 mil.	\$2.75 mil.			The surplus land sales surpassed the FY2018 sales goal. 149 of the 183 parcels on the department's marketing plan were sold.	7/2018

The Wisconsin Department of Transportation MAPSS Performance Scorecard reviews five key goals and over-arching performance measures that guide us in achieving our mission "to provide leadership in the development and operation of a safe and efficient transportation system." Establishing goals and measuring results is essential to running a successful organization and meeting public expectations.

For more information on MAPSS, visit www.mapss.wi.gov



Goal has been met



Performance is trending in a favorable direction



Trend is holding



Performance is trending in an unfavorable direction

Performance measure	How we measure it	Current report period	Goal	Goal met	Trend	Comments	Date Last Reported
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Preservation: Protecting, maintaining and operating Wisconsin's transportation system efficiently by making sound investments that preserve and extend the life of our infrastructure, while protecting our natural environment.

Program Effectiveness Calendar year 2017	Scheduled improvement projects compared to modeled roadway needs (as a percent)	Location: 81; Scope: 69; Time: 68	Location: 80; Scope: 65; Time: 65			Location, scope and time will likely continue to improve as refinements to a statewide scoping theme and prioritization mechanism are completed and implemented.	1/2018
State Highway Pavement Condition (backbone) Calendar year 2017	Percent of state highway pavement rated fair or above	98.3	90.0 rated fair or above			Backbone pavement needs are prioritized because while they represent only 13.5 percent of state trunk highway miles, they carry 49 percent of all state trunk highway traffic and over 85 percent of freight tonnage traversing Wisconsin's state trunk highways.	7/2018
State Highway Pavement Condition (non-backbone) Calendar year 2017	Percent of state highway pavement rated fair or above	81.3	80.0 rated fair or above			While pavement conditions are affected by numerous factors over the last year, pavement conditions have remained consistent.	7/2018
State Bridge Condition Calendar year 2017	Percent of state bridges rated fair or above	97.0	95.0			State bridge conditions have consistently exceeded the goal. The department continues to improve on the bridge inspection and management program.	7/2018
State-owned Rail Line Condition Calendar year 2017	Percent of state-owned rail line meeting FRA Class 2 Standard (>10 mph)	75.2	95.0			In 2017, there was a net increase of 12.0 miles meeting FRA Class 2 standards through WisDOT funded projects. This is a 2.3 percentage point increase from 2016 to 2017 in the number of miles that meet the standards.	1/2018
Airport Pavement Condition Calendar year 2017	Percent of core airport pavement area rated fair or above for each functional type	RWY 93.0; TXWY 86.0; Apron 76.0	90.0 85.0 80.0			Primary Runways up three percent, taxiways up one percent, and aircraft parking and cargo aprons held steady over 2016 data.	4/2018
State Highway Roadside Maintenance Calendar year 2017	Grade point average for the maintenance condition of state highways	2.55	3.0			The department is working with Wisconsin's 72 counties to enhance statewide focus on the preservation of infrastructure.	4/2018
Material Recycling State fiscal year 2017	Percent of virgin materials replaced with recycled materials	13.63	10.0			The department is committed to the recycling effort. Almost all projects incorporate recycled materials. WisDOT is always looking for new ways to recycle that enhance infrastructure performance while saving money.	1/2018

Safety: Moving toward minimizing the number of deaths, injuries and crashes on our roadways.

Traffic Fatalities Calendar year-to-date 2018 (Preliminary)	Number of traffic fatalities	263	Second Quarter target is 241 Annual target is 541			As of July 30th there have been 263 fatalities in 2018. Our long-term goal is to reduce preventable deaths (a lower number is better). Previous 5 year average is 244.	7/2018
Serious Traffic Injuries Calendar year-to-date 2018 (Preliminary)	Number of serious traffic injuries	1,361	Second Quarter target is 1,322 Annual target is 2,968			As of July 30th, 1,361 persons have received serious injuries in 2018. Beginning in 2017, the crash report was changed to reflect current national standards. Injury severity went from an officer's judgement of the consequences of the injury to readily apparent symptoms. Previous 5 year average is 1,391.	7/2018
Traffic Crashes Calendar year-to-date 2018 (Preliminary)	Number of traffic crashes	60,211	Second Quarter target is 54,925 Annual target is 116,147			As of July 30th, there have been 60,211 traffic crashes in 2018. Our long-term goal is to reduce preventable deaths (a lower number is better). Previous 5 year average is 57,815.	7/2018
Safety Belt Use Calendar year 2017	Percent of vehicle occupants wearing a seat belt	89.3	92.0 by 2020			While Wisconsin's safety belt usage reached an all-time high in 2017, we lag behind neighboring states like Illinois and Michigan, with use rates of more than 90 percent.	7/2018

Service: High quality and accurate products and services delivered in a timely fashion by a professional and proactive workforce.

DMV Wait Times Calendar year-to-date 2018	Percent of DMV service center customers served within 20 minutes	77.5	80.0			Despite a 2 percent increase in daily traffic, 2018 has held at approximately 2 percentage points below the target of 80 percent.	7/2018
DMV Electronic Services Calendar year 2017	Number of DMV electronic service transactions	6.1 mil	5.06 mil			Electronic services usage is trending in line with our two percent per year increase goal with a continued increase in online plate renewals.	4/2018
DMV Driver License Road Test Scheduling Calendar year-to-date 2018	Available tests as a percent of estimated demand	98.0	90.0			DMV has continued the annual trend of achieving 90 percent or higher service levels that began in 2014.	7/2018
DMV Phone Service Calendar year-to-date 2018	Percent of DMV phone calls answered within two minutes	64.4	80.0			Calendar year 2018 service rates are trending up, on pace to meet or surpass the 2017 service levels.	7/2018