



# Annual Report

Superintendent J. D. Lind

# 2016

*WISCONSIN STATE PATROL – PEOPLE SERVING PEOPLE WITH DIGNITY AND RESPECT*

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## ***Mission***

To promote highway safety and enhance the quality of life for all Wisconsin citizens and visitors by providing and supporting professional, competent and compassionate law enforcement services.

## ***Vision***

People serving people with dignity and respect... enhancing a quality highway safety environment.

## ***Values***

### ***Accountability***

Being responsible to our governing body, the citizens we serve and each other.

### ***Attitude***

Being positive, supportive and proactive in our words and actions.

### ***Compassion***

Showing empathy, consideration, care and courtesy to our customers.

### ***Excellence***

Consistently performing at the highest possible level.

### ***Integrity***

Providing our customers with the basis for trust, accountability and respect.

### ***Loyalty***

Demonstrating respect and support for the administration, our organization and each other.

### ***Professionalism***

Consistently demonstrating the highest level of leadership, work ethic, appearance and demeanor.

### ***Teamwork***

We value people working together to achieve a common goal and creating partnerships to enhance our effectiveness.

# Superintendent's Message



Superintendent J. D. Lind

2016 was a year of significant challenge and change for the Division of State Patrol. Several retirements, including that of Superintendent Fitzgerald and Colonel Rahn, resulted in an unprecedented number of promotions. I am honored to serve as the Superintendent of the Wisconsin State Patrol and to have promoted a Colonel, a Lieutenant Colonel, a Major, and new Captains, Lieutenants and Sergeants, among others. I believe with their leadership, the division is continuing to move in the right direction.

Each member of this agency (sworn and civilian) contributes to the overall mission of highway safety. Your hard work and continued dedication is pivotal to our success. The citizens of Wisconsin hold the State Patrol in high regard because of the agency's commitment to professionalism, integrity and respect. We must continue to focus our efforts to save lives through education and enforcement while maintaining our agency's core values.

The State Patrol once again lived up to its reputation of being a highly professional and well trained organization. The division continued to demonstrate its ability to respond quickly, in large numbers when necessary, to incidents around the state and the nation. During 2016, our agency deployed personnel out-of-state in response to calls for assistance as a result of two Emergency Management Assistance Compact (EMAC) requests. The professionalism demonstrated by our personnel during these deployments was recognized and commended by our partner agencies from across the nation.

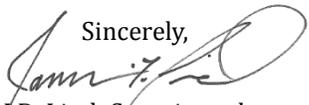
These are dangerous times for law enforcement professionals. The significant uptick in the number of line-of-duty deaths related to violent attacks perpetrated against law enforcement officers is very alarming. It reinforces the necessity to be ever vigilant and to watch out for one another. I urge all of you to remain alert to your surroundings and to exercise diligence at all times.

The well-being of all State Patrol personnel is extremely important to me. As a result, a chaplaincy program has been developed and implemented to augment the resources offered through other services such as the DOT Employee Assistance Program (EAP). A cadre of 20 State Patrol Chaplains was sworn in on December 9<sup>th</sup>. They are eager to assist division personnel, sworn and civilian, and their families.

As an agency, it is important to continue to assess our operation to ensure effectiveness in meeting our mission and goals. To assist in the ability to provide clear and effective direction, the Division of State Patrol has begun the process of developing an up-to-date strategic plan. The last strategic planning effort for the agency was completed in 1994. Many changes have occurred during the past 23 years that directly impact the division's operation. The updated plan will serve to provide a common understanding and vision for the agency at all levels of the organization.

The continued success of the Wisconsin State Patrol does not rest on the shoulders of a few, but rather on us all collectively. Together we can and do have an impact on highway safety and the overall quality of life for the citizens of Wisconsin.

Thank you all for your dedication and contributions to the agency.

Sincerely,  
  
J.D. Lind, Superintendent  
WISCONSIN STATE PATROL

## *New Colonel Appointed*



Colonel Charles R. Teasdale

Charles Teasdale joined the Wisconsin State Patrol in 1994 after serving three years with the Wisconsin Department of Corrections. Charles has served in various roles within the Wisconsin State Patrol during his career. Upon graduating from the Wisconsin State Patrol Academy, Charles was initially assigned to Dane County as an Inspector. In 1996, he transferred to the rank of Trooper where he developed the expertise necessary to serve as a Crash Reconstructionist. Charles was promoted to the rank of Sergeant in 2000 and served as a Motor Carrier Sergeant assigned to State Headquarters in Madison. In 2001, he was promoted to the rank of Lieutenant and served as the manager of the Motor Carrier Safety Assistance Program until accepting a promotion to Commander of the Motor Carrier Enforcement Section in 2005. In 2008, Charles was assigned as the Commander of the Southwest Region and served in that capacity until being promoted to the rank of Major. As Major, Charles had oversight of the Bureau of Field Operations until being promoted to the rank of Colonel in 2016. Colonel Teasdale currently serves as the Deputy Superintendent and oversees State Patrol operations, which includes approximately 660 employees and an annual budget in excess of \$80 million dollars. Charles earned a Bachelor of Arts degree in Criminology from the University of Wisconsin-Eau Claire in 1991. He is also a graduate of the Certified Public Managers Program and has successfully completed the School of Police Staff and Command through the Northwestern University Center for Public Safety.



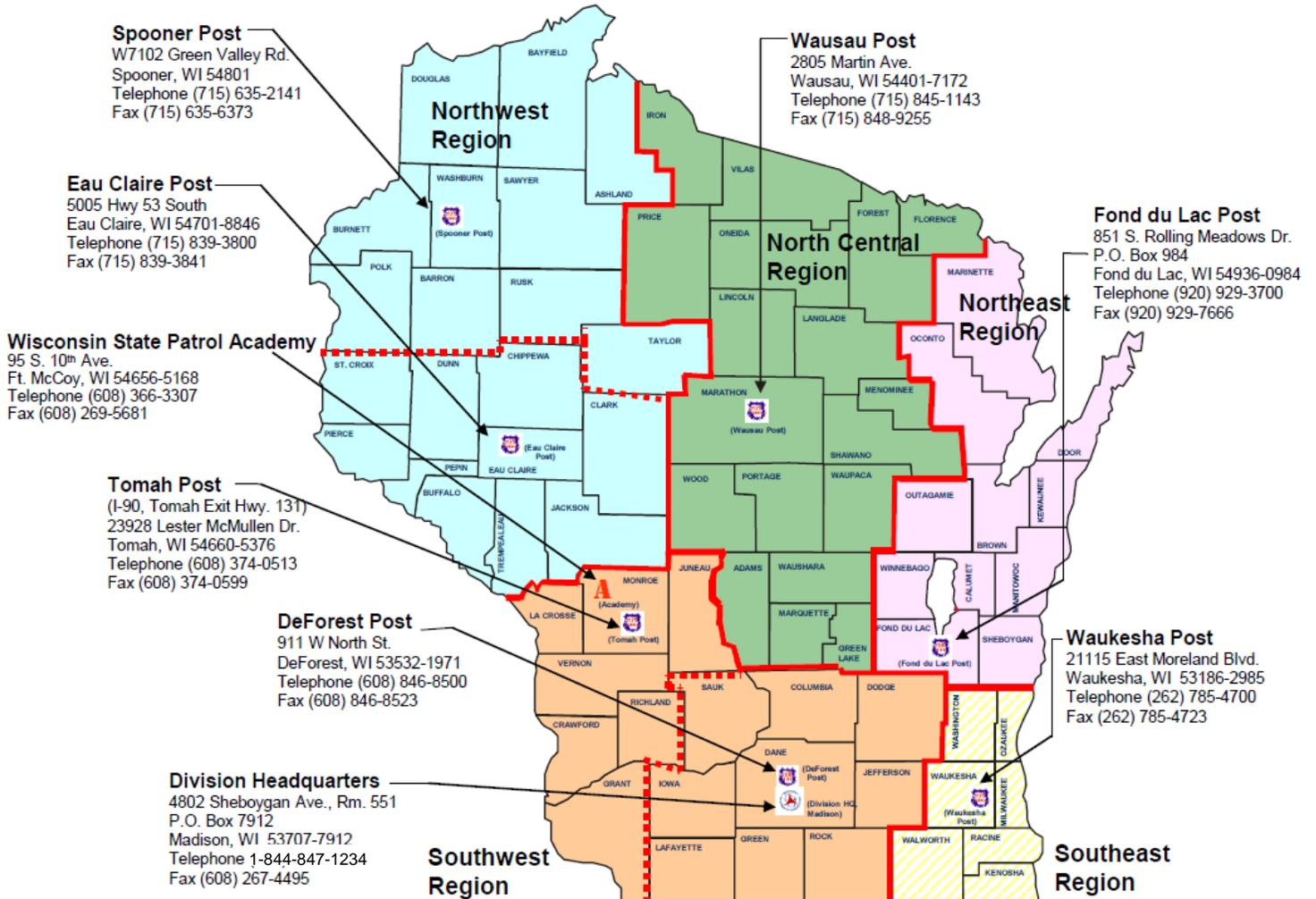
(L to R) DOT Deputy Secretary Hammer, Col. Teasdale, Superintendent Lind, DOT Assistant Deputy Secretary Rhatican

Colonel Teasdale receives his commission from Superintendent J. D. Lind.

# Regions Map



## Division of State Patrol Regions Map



For all State Patrol Posts and services, dial toll-free:

**1-844-847-1234**



## Division of State Patrol Executive Command Team



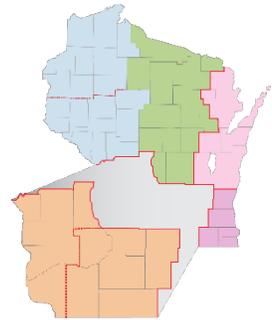
## Southwest Region

### DeForest Post

Captain Jason L. Zeeh, Commander  
Lt. Craig J. Lindgren, Executive Officer  
911 W North St. DeForest, WI 53532-1971  
Telephone (608) 846-8500  
Fax (608) 846-8523

### Tomah Post

Captain Jason L. Zeeh, Commander  
Lt. Jeremy T. Foster, Executive Officer  
(I-90, Tomah Exit Hwy. 131)  
23928 Lester McMullen Dr. Tomah, WI 54660-5376  
Telephone (608) 374-0513  
Fax (608) 374-0599



- The State Patrol's Southwest Region – DeForest Post covers 9 counties
- The State Patrol's Southwest Region – Tomah Post covers 7 counties
- The headquarters facility (Post) is located in DeForest, WI, with a regional post in Tomah, WI
- 4 Safety and Weight Enforcement Facilities (SWEFs): Beloit, Dickeyville, Madison and West Salem
- The IH-39, IH-43, IH-90 and IH-94 corridors extend through the Southwest Region

### Personnel

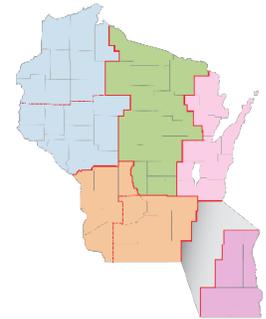
- 130 Sworn Staff : 1 Captain, 2 Lieutenants, 14 Sergeants, 88 Troopers, 25 Inspectors
- 18 Law Enforcement Dispatchers (LEDs): 2 LED Supervisors (LEDS), 16 Law Enforcement Dispatchers (LEDs)
- 4 Office Support Staff: 2 Program Assistant Confidential, 1 Payroll & Benefits Specialist, 1 Office Operations Associate



## Southeast Region

### Waukesha Post

Captain Timothy L. Carnahan, Commander  
Lt. Nathan D. Clarke, Executive Officer  
21115 East Moreland Blvd  
Waukesha, WI 53186-2985  
Telephone (262) 785-4700  
Fax (262) 785-4723

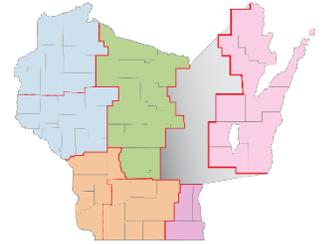


- The State Patrol's Southeast Region – Waukesha Post covers 7 counties
- The headquarters facility (Post) is located in Waukesha, WI
- 2 Safety and Weight Enforcement Facilities (SWEFs): Kenosha and Racine
- IH-41, IH-43, IH-794, IH-894 and IH-94 corridors extend through the region, IH-41 was added to the Interstate System in April, 2015

### Personnel

- 60 Sworn Staff: 1 Captain, 1 Lieutenant, 8 Sergeants, 36 Troopers, 14 Inspectors
- 9 Law Enforcement Dispatchers (LEDs): 1 LED Supervisor (LEDS), 8 Law Enforcement Dispatchers (LEDs)
- 3 Office Support Staff: 1 Program Assistant Confidential, 1 Payroll & Benefits Specialist, 1 Purchasing Associate

## ***Northeast Region***



### **Fond du Lac Post**

Captain Ryan Chaffee, Commander  
Vacant, Executive Officer  
851 S. Rolling Meadows Dr.  
P.O. Box 984  
Fond du Lac, WI 54936-0984  
Telephone (920) 929-3700  
Fax (920) 929-7666

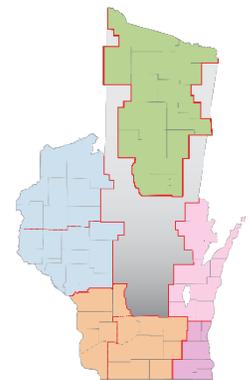
- The State Patrol's Northeast Region – Fond du Lac Post covers 11 counties
- The headquarters facility (Post) is located in Fond du Lac, WI
- 3 Safety and Weight Enforcement Facilities: Newton, Abrams, and Wrightstown
- IH-41 and IH-43 corridors extend through the region

### **Personnel**

- 58 Sworn Staff: 1 Captain, 1 Lieutenant, 8 Sergeants, 35 Troopers, 13 Inspectors
- 9 Law Enforcement Dispatchers (LEDs): 1 LED Supervisor (LEDS), 8 Law Enforcement Dispatchers (LEDs)
- 3 Office Support Staff: 1 Program Assistant Confidential, 1 Payroll & Benefits Specialist, 1 Office Operations Associate



## ***North Central Region***



### **Wausau Post**

Captain Adrian Logan, Commander  
Lt. Richard Reichenberger, Executive Officer  
2805 Martin Ave.  
Wausau, WI 54401-7172  
Telephone (715) 845-1143  
Fax (715) 848-9255

- The State Patrol's North Central Region – Wausau Post covers 18 counties
- The headquarters facility (Post) is located in Wausau, WI
- 1 Safety and Weight Enforcement Facility (SWEF): Coloma
- IH-39 corridor extends through the region

### **Personnel**

- 46 Sworn Staff: 1 Captain, 1 Lieutenants, 6 Sergeants, 29 Troopers, 9 Inspectors
- 8 Law Enforcement Dispatchers (LEDs): 1 LED Supervisor (LEDS), 7 Law Enforcement Dispatchers (LEDs)
- 3 Office Support Staff: 1 Payroll & Benefits Specialist, 2 Office Operations Associates

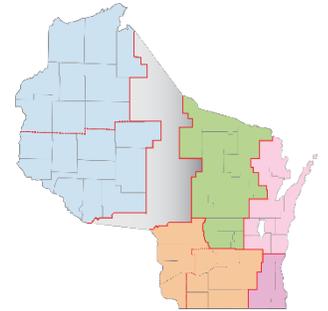
## Northwest Region

### Eau Claire Post

Captain Nick R. Wanink, Commander  
Vacant, Executive Officer  
5005 Hwy 53 South  
Eau Claire, WI 54701-8846  
Telephone (715) 839-3800  
Fax (715) 839-3841

### Spoooner Post

Captain Nick R. Wanink, Commander  
Vacant, Executive Officer  
W7102 Green Valley Rd.  
Spoooner, WI 54801  
Telephone (715) 635-2141  
Fax (715) 635-6373



- The State Patrol's Northwest Region – Eau Claire Post covers 10 counties
- The State Patrol's Northwest Region – Spooner Post covers 10 counties
- One headquarters facility (Post) located in Eau Claire, WI, with a regional post in Spooner, WI
- 3 Safety and Weight Enforcement Facilities: Hudson, Menomonie, and Superior
- IH-94 extends through this region

### Personnel

- 84 Sworn Staff: 1 Captain, 2 Lieutenants, 10 Sergeants, 54 Troopers, 17 Inspectors
  - New Captain (July, 2016)
  - New Eau Claire Lieutenant (December, 2016)
  - Spooner Lieutenant retirement (December, 2016)
- 13 Law Enforcement Dispatchers (LEDs): 1 LED Supervisor (LEDS), 12 Law Enforcement Dispatchers (LEDs)
- 4 Office Support Staff: 1 Program Assistant Confidential, 1 Payroll & Benefits Specialist, 2 Office Operations Associates



## Dignitary Protection

The Wisconsin State Patrol Dignitary Protection Unit focused primarily on the protection of Governor Scott Walker, First Lady Tonette Walker, and Lieutenant Governor Rebecca Kleefisch. The DPU also provided assistance to visiting Governors, federal dignitaries and 2016 presidential candidates. The Dignitary Protection Unit was busy throughout the year providing security in-state, nationally and internationally. Governor Scott Walker traveled to all 72 counties in the state of Wisconsin. Throughout the year, the DPU traveled to numerous states across the nation including Ohio for the Republican National Convention. International travel included visits to Israel, Mexico, and Cuba. A new Detail Leader and two Sergeants were promoted into the unit during the year. The DPU continues to provide the highest level of security and protection for the state's political leaders.





## Motor Carrier Enforcement Section

Wisconsin Motor Carrier Seven-Year Trend Summary (2009-2015) and 2016 Projections

Variable	2009	2010	2011	2012	2013	2014	2015	2016
Large Truck Crashes	5,886	6,242	6,407	5,882	7,087	7,358	7,019	6,668
Large Truck Injuries	1,956	2,043	1,938	1,754	2,140	2,187	2,095	2,132
Large Truck Fatalities	53	56	74	71	85	63	62	66
SWEF # of Hours Operation	18,299	17,145	14,151	17,224	15,553	13,666	16,408	17,031
TE Inspections	5,090	4,830	4,015	4,205	4,203	4,095	5,763	6,699
<b>Total Inspections</b>	<b>36,194</b>	<b>33,535</b>	<b>31,221</b>	<b>32,842</b>	<b>30,917</b>	<b>27,696</b>	<b>31,483</b>	<b>35,240</b>
* Level One	11,554	13,674	12,060	12,224	9,416	8,093	7,745	8,158
* Level Two	19,098	15,273	12,999	14,726	13,064	11,568	14,921	17,124
* Level Three	4,792	4,380	5,872	5,722	8,290	7,690	8,468	9,452
* Level Four	663	98	271	99	83	214	241	378
* Level Five	87	109	19	71	64	131	108	128
* Level Six	0	1	0	0	0	0	0	0
Hazmat Inspections	2,594	2,483	2,448	2,426	2,552	2,246	2,094	2,546
Cargo Inspections	1,271	1,173	1,070	990	1,160	829	758	882
Motor Coach Inspections	228	255	149	293	268	177	171	263
Post-Crash Inspections	411	466	502	471	498	464	501	515
Out-Of-Service Drivers	2,089	2,298	2,003	2,272	2,359	2,602	2,500	2,511
Out-Of-Service Vehicles	7,515	7,500	6,912	7,230	6,579	6,048	6,374	6,761
<b>Total Vehicles Weighed</b>	<b>6,126,307</b>	<b>4,285,436</b>	<b>2,798,602</b>	<b>3,745,280</b>	<b>3,438,967</b>	<b>3,661,664</b>	<b>4,611,094</b>	<b>3,815,142</b>
* Fixed Platform Scale	473,964	328,993	280,430	330,863	326,629	286,946	279,339	349,793
* Weigh-In-Motion (WIM)	5,648,846	3,953,136	2,516,086	3,412,416	3,110,133	3,372,299	4,329,124	3,462,699
* Portable	3,497	3,307	2,086	2,001	2,205	2,419	2,631	2,650
Compliance Reviews	366	246	192	161	129	90	118	68
New Entrant Investigations	768	752	645	613	821	653	692	553

**Note:** All statistics are presented for Federal Fiscal Year (Oct. thru September) except for crash statistics and 2009-2011 SWEF # Operation

Hours that were measured on a calendar year basis (beginning in 2012, this was measured on a FFY basis).

2016 data is preliminary

The Division of State Patrol's (DSP) Motor Carrier Enforcement Section is responsible for vehicle safety and weight activities. The State Patrol maintains one or more Safety and Weight Enforcement Facilities (SWEFs), or scales, in each of the five regions of the state. Five of Wisconsin's 13 SWEFs are border sites, strategically located around the perimeter of the state; the remaining 8 are located within the interior of the state. Staffing and shift hours are dependent on such things as commercial vehicle traffic volume, SWEF location, and personnel availability. There are approximately 80 State Patrol inspectors who conduct size/weight activities.

**The Benefits of Safety Inspections:** The Wisconsin DSP's Motor Carrier Section conducted 35,240 inspections in federal fiscal year (FFY) 2016. Research shows that in 2016, these efforts saved eight lives and prevented 135 injuries by lessening the number of motor vehicle crashes involving a commercial motor vehicle (CMV).

**SWEF and Mobile Weight Enforcement:** DSP utilizes fixed facilities, virtual weigh-in-motion (VWIM), and portable wheel weighers (PWWs) to enforce weight laws. In 2016, there were 3,815,142 commercial motor vehicles weighed, with over 5,500 oversize and overweight citations being issued to violators.

On June 16, 2016 DOT and DSP officials cut the ribbon for the state's newest Safety and Weight Enforcement Facility (SWEF) located on US 2 and 53, southeast of Superior. Designed for the Wisconsin State Patrol to efficiently weigh and inspect large trucks on a heavily traveled route, the Superior SWEF replaces an obsolete and deteriorating facility built in the 1960s.

On November 16, 2016, ground was also broken and construction started on the new Sparta SWEF on IH-90 eastbound in Monroe County. It will replace the West Salem SWEF.



# Bureau of Field Operations (BFO)

**Human Service Vehicles (HSVs), School Buses (SBs), Motor Buses (MBs):** Along with inspecting commercial motor vehicles roadside and at the SWEFs, inspectors also check approximately 11,000 school buses, 3,000 human service vehicles, and 1,500 motor buses.

**Event Data Recorder (EDR)/Post Crash Program:** 20 Inspectors across Wisconsin are certified to analyze data from the electronic control modules (ECMs) on CMVs. ECMs are small built-in computers which translate critical information from a vehicle's engine, such as engine/vehicle problems, maintenance issues, and calibration settings. The software used allows the inspectors to conduct a complete crash investigation. The ECM information is used to validate hours of service documents and to identify falsifications. ECMs can also be used to determine CMV speeds, which can then be used for crash reconstruction analysis. Several inspectors in Wisconsin have the capability to reconstruct brake systems to determine if they were working properly before the crash occurred. This can be done even if the CMV has substantial damage such as a crash-related fire. Overall, in FFY 2016, 515 post-crash inspections were conducted in Wisconsin by the DSP Inspectors, allowing the DSP to more accurately understand the factors contributing to crashes.

**Wisconsin State Patrol Motor Carrier Enforcement Investigation Unit (MCEIU):** This MCEIU work group of 12 staff + 1 supervisor is responsible for ensuring that Commercial Motor Carriers are complying with the Federal Motor Carrier Safety Regulations. The DSP Motor Carrier Investigators conduct on-site comprehensive compliance audits as assigned by FMCSA based on those carriers who have demonstrated unsafe highway performance. Demonstrated performance is obtained from roadside inspection data, traffic citation incidents, crash reports and complaints.

If a carrier meets certain thresholds, civil action is referred to the Federal Motor Carrier Safety Administration (FMCSA) in order to correct unsafe operations.

**Compliance Reviews:** Wisconsin conducts in-depth audits of a carrier's safety fitness. Wisconsin plans to complete approximately 119 compliance reviews during FFY 2017.

**Ambulance Inspections:** Over 500 ambulances are inspected annually, reaching every ambulance every two years (as required).

**Level 6 Radioactive:** The State of Wisconsin has three highly trained inspectors who specialize in safety and compliance inspections on closely regulated and protected shipments of Highway Route Controlled Quantities (HRCQ) of radioactive material. Vehicles used in this type of transportation must pass a zero-defect safety inspection and meet minimal acceptable radioactive levels when properly packaged. Shipments fall under the U.S. Department of Energy's (DOE's) oversight and involvement. (Wisconsin State Statute § 348.105, 2015 Wisconsin Act 137)



## Activity at a Glance

<b>Activity at a glance</b>	<b>2016</b>
Total Sworn Officers	440
Traffic Stops	267,169
<b>Traffic Citations</b>	
Speeding	52,286
Safety Belts	18,790
Total Citations Issued	119,926
Drug/Alcohol Related Traffic Offenses	2,793
Traffic Warnings	224,175
Motorist Assists	38,428
<b>Arrests</b>	
Criminal Interdiction / Controlled Substances	2,390
Warrant Arrests	1,387
Probation/Parole Holds	348
Non-traffic Arrests	597
Probation/Parole Contacts	2,503
Crash Investigations	4,739
<b>Technical Reconstruction Cases (CY 2016)</b>	
Criminal Reconstruction Cases	178
Non-criminal Traffic Recon Cases	160
Crime Scene Mapping Cases	77
<b>Total</b>	<b>415</b>
Total CMV Inspections	35,240
Unsafe commercial motor vehicle drivers ordered out-of-service	2,512
Unsafe commercial motor vehicles ordered out-of-service	6,777
<b>Commercial Motor Vehicles Weighed (Total)</b>	<b>3,815,142</b>
Static Scales	349,793
Weigh-in-motion	3,462,699
Portable Scales	2,650
Post-Crash MCSAP Inspections	515
<b>Safety Reviews</b>	
Compliance Reviews	109
New Entrant Program Reviews	653
<b>Wisconsin State Patrol Academy</b>	
Participants in State Patrol Academy Training Courses and Programs	6,111
<b>Bureau of Transportation Safety (FFY 16)</b>	
Federal Funding Disbursed Traffic Safety Program Grants	\$9,139,250



## Information Technology Section

The State Patrol Information Technology Services Section is a lean, agile section that provides support for all DSP computer users and servers across the state who maintain sensitive information often subject to Federal Criminal Justice Information Systems (CJIS) security requirements.

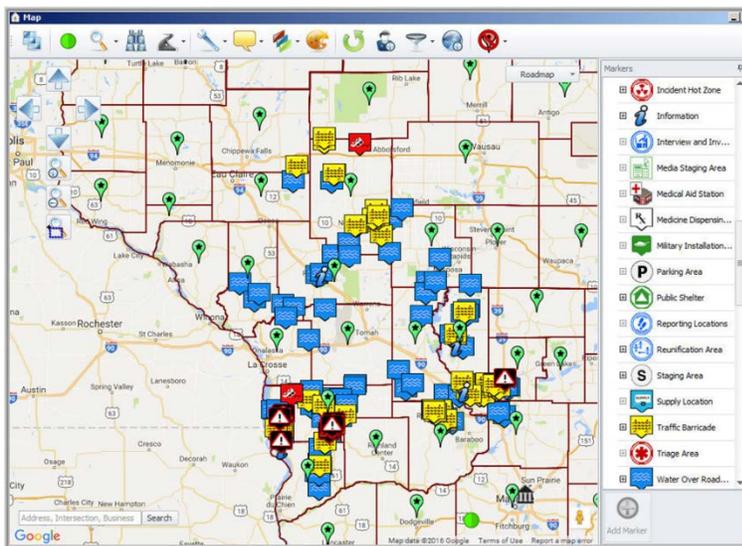
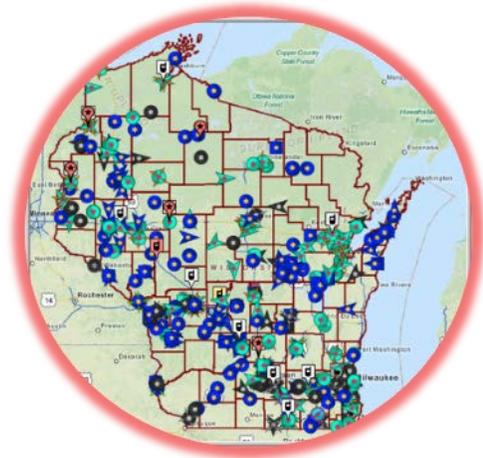


In 2016, the IT section planned, purchased, tested, and replaced all Panasonic Toughbook laptop computers that were previously issued to each sworn officer. The collection and distribution took place during the annual trooper and inspector in-service recertification training held at the Wisconsin State Patrol Academy. The IT section issued all sworn personnel barcode scanners to allow the user to quickly enter driver and registration information into the laptop computer program to increase officer safety and greatly reduce manual typing during enforcement contacts.

## MACH and MACH CAD



Mobile Architecture for Communications Handling (MACH) is the selected communications software package used by the Wisconsin State Patrol. This software package features automatic vehicle location, silent dispatching, secure car-to-car messaging, in-car mapping and the ability to query the Wisconsin Transaction of Information for Management of Enforcement (TIME) system. Managed by the Wisconsin State Patrol and funded cooperatively with the Wisconsin Department of Natural Resources, MACH has over 4,000 users, up from 3,300 in 2015, including state, county, tribal, city and local public safety agencies across Wisconsin. There are about 35 law enforcement agencies waiting to be added to the MACH system for daily use.



The enhanced cooperation and coordination available during daily activities, large-scale planned events, and emergencies is a key selling point of the MACH system. MACH information is shared with the State Traffic Operations Center (STOC) and with other public safety partners, including Wisconsin Emergency Management and the Wisconsin National Guard.

MACH is utilized in patrol vehicles, boats, airplanes and in mobile command posts. At fixed locations, MACH is used by dispatchers in communication centers and by support and command staff in

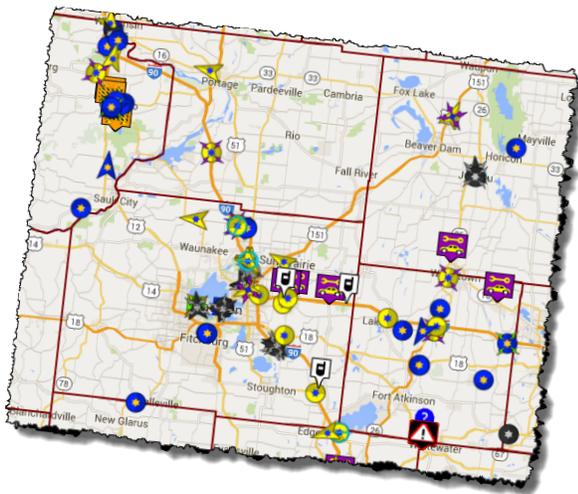
# Bureau of Specialized Services (BSS)

Emergency Operations Centers. MACH has also become an integral part of the new State Emergency Operations Center in Madison.

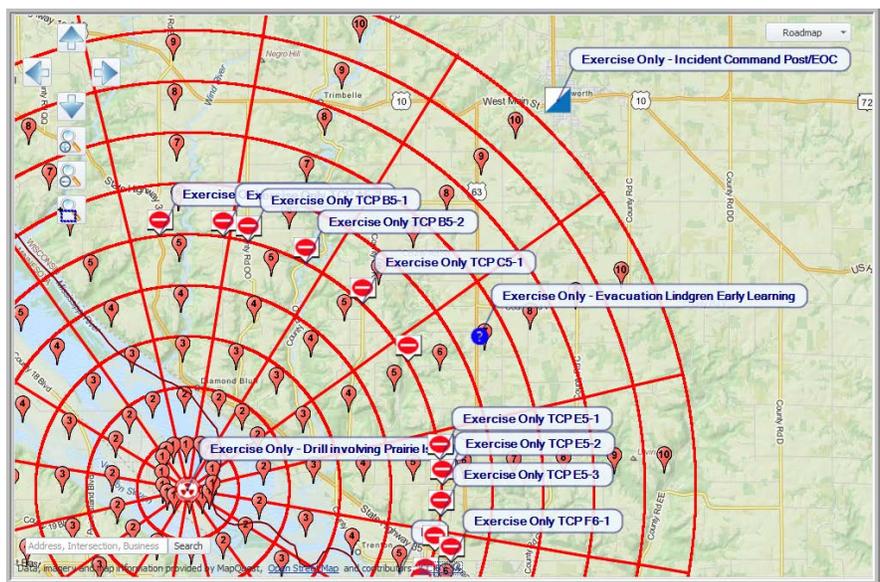
MACH is used by the State Patrol as the Computer-Aided Dispatch (CAD) software for dispatching officers to calls for service. The CAD technology allows quick and efficient dispatching to critical events, and allows dispatchers to monitor the location and activities of those officers. In 2016, the State Patrol created and handled 311,136 calls for service.

Patrol officers create and issue electronic documents using in-car laptop computers during roadside traffic contacts with Traffic and Criminal Software (TraCS). Electronic documents are transmitted in near real-time to our State Patrol servers. That allows for the proper dissemination of the information to the courts, DOT crash records section, DOJ, FBI, and our own internal records management system. In 2016, State Patrol personnel created over 563,000 electronic forms, including over 128,000 electronic citations resulting in a total bond amount of approximately \$23,000,000.

The MACH software continues to evolve as the Computer Aided Dispatch (CAD) platform for both the Wisconsin State Patrol and the Wisconsin Department of Natural Resources.



More information is available at <https://www.youtube.com/watch?v=io-eLDgNct0>



## WISCOM

July 26, 2016 marked a milestone for the State Patrol. All voice radio communications transitioned from its analog conventional radio system to WISCOM. The Wisconsin Interoperable System for Communications



(WISCOM) is a shared system of a statewide trunked VHF backbone (+ 800 MHz in select areas) that first responders in communities across the state can use to communicate during a major disaster or large-scale incident. WISCOM supports up to four simultaneous conversation paths during an incident, dramatically

increasing the current capacity available with statewide mutual aid channels and allowing responders from any area of the state to assist another community without losing communication capabilities. The State Patrol utilizes WISCOM daily for all routine and complex communications. To continue to allow troopers and inspectors to communicate with county and local agencies not utilizing WISCOM, each cruiser is equipped with a second radio for that purpose. When outside of their cruiser, troopers and inspectors can communicate on WISCOM or with local and county agencies on their portable radio. To utilize their in-car WISCOM radio while outside of their car, they can use the issued X10DR® (Extender) secure wireless microphone. The State Patrol continues to build-out and enhance the WISCOM infrastructure. Furthermore, several other agencies throughout the state have adopted the use of WISCOM for daily voice communications.



There are currently over 24,000 subscriber units registered on WISCOM. This number includes daily users and interoperability users. Local daily users consist of Douglas, Iowa, Juneau, Kewaunee, Sawyer, and Taylor Counties, the City of Fond du Lac, and the City of Greenfield. Other daily users consist of the Department of Justice's Division of Crime Investigation (DCI), Federal Drug Enforcement Agency (DEA), Flight for Life, Menominee Indian Tribe of Wisconsin – Transit Services, 134 hospitals and over 600 users from the State Patrol

## Fleet

The State Patrol maintained a fleet inventory of 494 cruisers for sworn officers during 2016 including 298 marked cruisers and 196 unmarked cruisers. This includes all field assigned vehicles and twelve training vehicles located at the Academy. An additional four of the vehicles were assigned to the Academy specially configured for Pursuit Intervention Technique (PIT) training. The State Patrol also maintained a fleet of 17 motorcycles, 14 of which were used for patrol, special details and dignitary motorcades while the remaining three were used at the State Patrol Academy for training purposes.



The fleet has continued migrating to SUVs and all-wheel drive vehicles for increased capacity and greater effectiveness and efficiency during inclement weather. SUVs and all-wheel drive vehicles now comprise 53% and 51% respectively, of the total State Patrol fleet inventory.

## *Wisconsin State Patrol Academy*



### *Training for Excellence*

The Wisconsin State Patrol Academy is located on 50 acres of the Fort McCoy Military Installation. The Academy is accessed from Highway 21, between the cities of Sparta and Tomah, Wisconsin. The main academy building contains administrative offices, 6 classrooms capable of handling 20 to 50 students, a food service and dining area, an indoor firearms range, a multi-purpose room, conference/meeting rooms and three, two-floor dormitory wings that have refrigerators, satellite television, and WiFi.

Dorm rooms are built to accommodate two students per room. Each room is equipped with two twin beds, a refrigerator, a television, a workspace (desk and chair), and an individual closet and clothing storage drawer for each occupant.

The Emergency Vehicle Operations Course (EVOC) is located adjacent to the Academy buildings. The Course comprises 33 acres and has numerous intersections and a divided highway. Some of the uses for this course are: Turn-around and Comprehensive Courses, Pursuit Operations, Vehicle Contacts, Evasive & Controlled Brake Courses, High Risk Stops, Serpentine, Roadblocks, Traffic Direction, First Responder Practical Scenarios, Traffic Direction, Searches (Wooded areas of EVOC), and Radio Communications.



The Academy hosted two DSP recruit classes: the 61<sup>st</sup> Recruit Class which graduated 38 new officers July 1<sup>st</sup>; and the 62<sup>nd</sup> Recruit Class which will graduate 41 officers April 7, 2017. Preparations are underway for the 63<sup>rd</sup> recruit class which is scheduled to start September 24, 2017 and will consist of 25 weeks of comprehensive training.

The Academy hosted in excess of 30 programs for local, county, state and federal officers throughout 2016, training more than 6,111 officers and civilians.

# Bureau of Specialized Services (BSS)



<http://wisconsin.gov/Pages/about-wisconsin/careers/patrol/academy.aspx>



## State Patrol K-9 Unit



The State Patrol is tasked with locating, identifying and apprehending individuals who use our state's highway system to commit criminal acts. Unfortunately, all illegal drugs and narcotics in this state are at one point or another transported by a vehicle upon the highway. The Wisconsin State Patrol K-9 Unit has proven to be a valuable resource in assisting law enforcement to apprehend dangerous criminals along with the drugs that they transport, sell, and use.

The 10<sup>th</sup> anniversary of the Wisconsin State Patrol K-9 Unit was celebrated in 2016. Since 2006, the unit has grown to eight K-9 teams strategically located throughout the state. Seven dogs are trained to detect narcotics and one is trained to detect explosives. K-9 resources often assist local, county, state and federal partners with narcotic investigations. Our explosive detection dog is often requested for special events where security is of primary concern.

State Patrol K-9 teams require extensive and routine training to maintain current abilities and to stay proficient in their tasks. The training has paid off. The State Patrol K-9 Unit has become a respected entity in criminal interdiction, working with all facets of law enforcement in all modes of transportation throughout the state. Their work is impressive and is shown below.



### 2016 K-9 Unit Summary

Marijuana.....	51,765 Grams (114 Pounds)
Cocaine.....	3,430 Grams (7.56 Pounds)
Heroin.....	1,287 Grams (2.83 pounds)
Currency.....	\$252,009.00
Weapons.....	34 (illegal weapons such as guns, knives, etc.)
Stolen Property .....	10 Recovered stolen items
Warrants.....	85 Warrant Arrests/Apprehensions



## Technical Reconstruction Unit



Technical Reconstruction is the scientific process of investigating, analyzing, and drawing conclusions about the causes and events of a vehicle collision. Serious traffic crashes often require detailed investigation and analysis to determine the exact circumstances and causes of a motor vehicle collision.

Evidence is left at all crash scenes; however the complexity of the collision or the unique and often invisible evidence that must be gathered at a scene from vehicles and suspects is often very complex to collect. Serious criminal charges are often recommended in these crashes and must be supported by evidence and expert testimony.

The Wisconsin State Patrol recognized the need to develop a highly trained group of officers that would have the knowledge, ability and resources to gather crash and crime scene evidence and conduct forensic mapping. In September 2006, the State Patrol Technical Reconstruction Unit (TRU) was established. This unit now consists of one Sergeant, fourteen (14) Reconstructionists and one (1) limited-term Consultant.

Results from State Patrol crash reconstructions are also useful in developing recommendations for making highways safer as well as improving safety aspects of motor vehicle designs.



The Wisconsin State Patrol TRU continues to evolve and the demand for their expertise remains significant. Other local, county, state and federal investigative agencies regularly rely on the State Patrol TRU to assist them not only with traffic crashes but also with mapping and evidence collection at serious crime scenes such as homicide, assault or arson cases.

### Technical Reconstruction Unit 2016 Totals (Calendar Year)

Criminal Crash Reconstruction Cases .....	178
Non-Criminal Crash Reconstruction Cases .....	160
Crime Scene Mapping Cases .....	77

**Total TRU Cases ..... 415**

## Honor Guard



The Wisconsin State Patrol Honor Guard Unit (HGU) serves as a tribute to sworn personnel who have made the ultimate sacrifice and to deceased, active, and retired personnel. Tributes include serving as pallbearers, rifle bearers and presenting national, state and WSP colors. The team also participates in parades, as well as local, state and national police memorial services, or other special events.

Members of the Wisconsin State Patrol Honor Guard Unit are physically fit, possess impeccable uniform standards, and demonstrate Integrity, Service, and Pride.

In 2016 the Wisconsin State Patrol Honor Guard consisted of 15 sworn members, all of whom have received extensive training in marching, team movement, casket movement, flag folding and rifle drills. Each member has passed basic and advanced Honor Guard testing and must remain current to be part of this elite team.

### 2016 Honor Guard Summary

2016 proved, unfortunately, to be another very busy year for the State Patrol Honor Guard. Members of this team represented the Wisconsin State Patrol at 15 funeral services for fallen state officers that died in the line of duty throughout the country.

The Wisconsin State Patrol conducted a total of 59 Honor Guard Details in 2016

- 25 Funerals
  - 5 retiree Funerals
  - 15 out-of-state fallen officer Funerals
  - 1 non-employee Funeral
  - 1 off duty Wisconsin State Patrol officer Funeral
  - 3 other State Agency Funerals
- 12 Law Enforcement Memorial Events
- 20 Color Guard Presentations (9 for outside agencies)
- 2 Parades

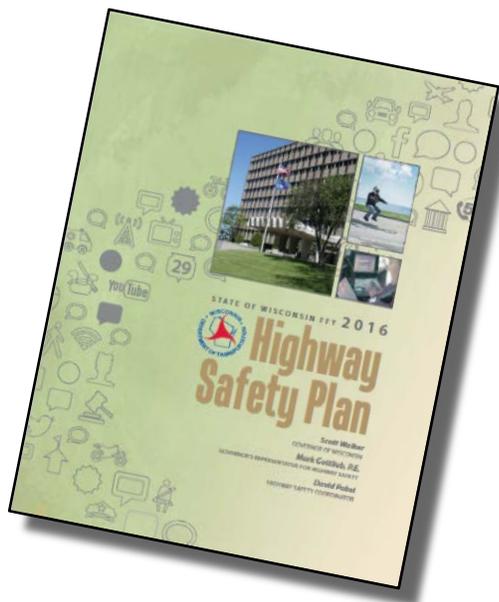


## ***Bureau of Transportation Safety***

The Bureau of Transportation Safety (BOTS) provides a department-wide focus for transportation safety programs and safety policy analysis, carries out public outreach on safety issues, manages the department's crash database, and provides grant funding provided by both the state and federal governments, which is administered by the USDOT - National Highway Traffic Safety Administration (NHTSA). The purpose of the grant funds are to promote behavioral highway safety statewide. BOTS staff are responsible for transmitting information about traffic fatalities through the USDOT's Fatality Analysis Reporting System (FARS). In addition, BOTS administers the statewide chemical testing program. BOTS has dozens of internal and external safety partners that support the bureau in its task of reducing preventable traffic fatalities and serious injuries on Wisconsin roadways. The bureau has two sections: the Policy Analysis and Local Programs Section and the Chemical Testing Section.

### **Policy Analysis and Local Programs Section**

There are three units in this section managed by the Policy and Program Chief, which supervises and oversees all traffic safety programs administered by BOTS. The Program and Policy Unit and the Transportation Safety Programs Unit are what NHTSA refers to as to as the State Highway Safety Office (SHSO). The third unit is the Crash Records Unit.



A detailed report is available at  
<http://wisconsindot.gov/Documents/safety/education/frms-pubs/hsp2016.pdf>



Crash Records is a new unit for BOTS that was in WisDOT's Division of Motor Vehicles. In cooperation with all WisDOT Divisions, the UW-TOPS Lab, and staff from WisDOT's Bureau of Information Technology Services (BITS), this unit has developed a new Oracle-based crash database in WisDOT, replacing the prior database that had not been updated since 1994. The new database goes live on January 1, 2017. All crash reporting will now be electronic.

The Fatality Analysis Reporting System (FARS) was created by NHTSA in order to create a national dataset of fatal crashes. The Crash Records Unit receives fatal-crash notifications and initiates a FARS case file for each reportable fatality, resolves crash data when they involve a reportable fatality, follows up to ensure that fatal

# Bureau of Transportation Safety (BOTS)

supplement forms are submitted when crashes involve a reportable fatality, collects external source data—including laboratory reports, death certificates and coroner's reports—needed to maintain case files and code FARS data, participates in all training required to establish and maintain the expertise required to process and submit FARS data and provides regular reports on the numbers and circumstances of fatal crashes in Wisconsin.

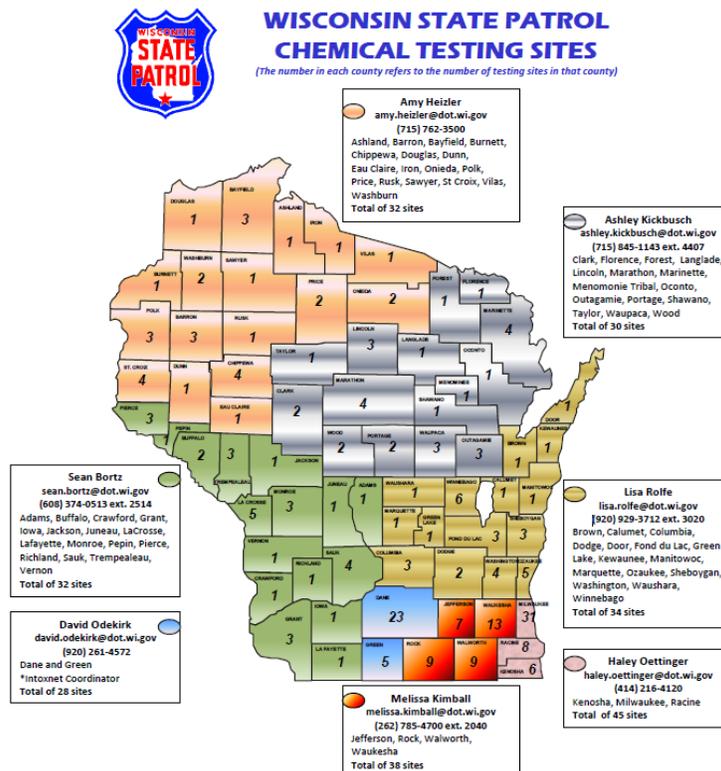
## Chemical Testing Section

Chemical Test section is responsible for the statewide breath alcohol program. The chemical test section is funded by a portion of the OWI surcharge. Individuals who are convicted of an OWI offense are required to pay a \$365 driver improvement surcharge (*i.e.* OWI surcharge). 40% of OWI surcharge revenue is forwarded to the state. In addition to the chemical test section, the state's share of OWI surcharge revenue is used for other OWI-related programs, including the State Laboratory of Hygiene's blood testing program.

The Chemical Test section supports the prosecution of intoxicated drivers through the provision of a systematic and standardized method of measuring the breath alcohol content of impaired motorists

The program maintains and certifies evidential breath alcohol testing instruments, trains and certifies instrument operators, and provides expert testimony in court on breath alcohol and instrumentation issues. The program is also responsible for the approval of preliminary breath testing devices (PBTs), PBT operator certification and approval of ignition interlock devices. They provide training and seminars to officers, prosecutors and judges as well as provide instrumentation for the Department of Natural Resources details for ATV, boating and snowmobile OWI enforcement.

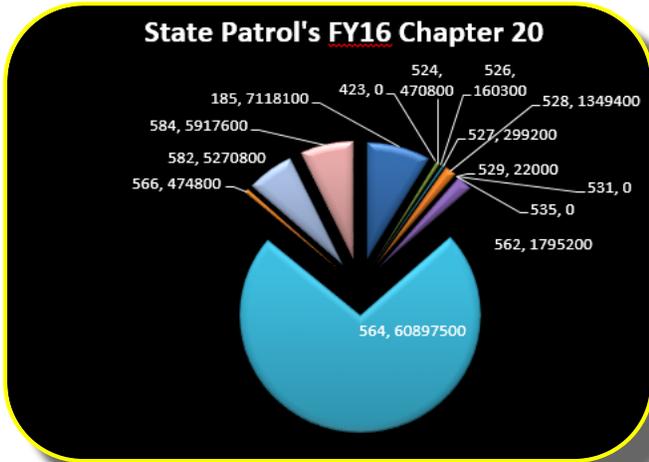
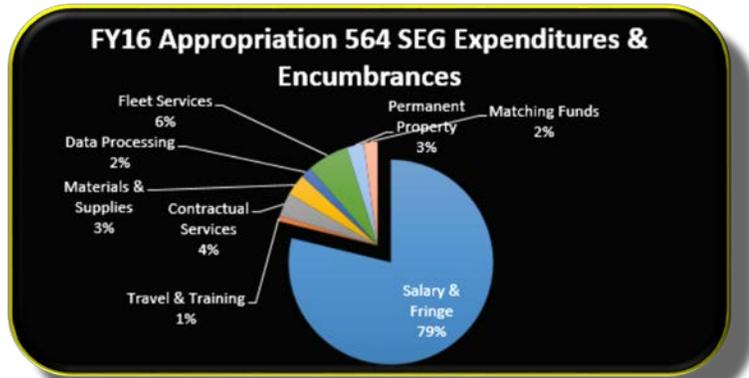
Wisconsin's program is recognized nationally as a leader in breath alcohol testing. For the past 14 years the Section Chief has served on the International Association for Chemical Testing Board of Directors, and currently serves on the NIST Organization for Scientific Area Committees developing national standards for breath alcohol programs.



## Budget

Appropriation 564, the State Patrol's main operating appropriation, accounts for over \$60 million (73%) of the total budget. Almost 80% of appropriation 564 is expended on salary and fringe benefits. The other percentages are shown below:

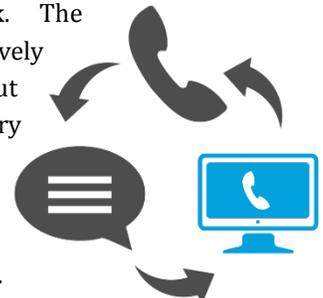
- 💰 Permanent Property..... 3%
- 💰 Data Processing..... 2%
- 💰 Fleet Services..... 7%
- 💰 Materials & Supplies..... 3%
- 💰 Contractual Services..... 4%
- 💰 Travel/Training..... <1%
- 💰 Matching Funds ..... 2%



The State Patrol's total Chapter 20 operating budget for FY16 was approximately \$83.8 million disbursed between 14 appropriations.

## VoIP Telephone System

The VoIP telephone system was fully deployed and implemented during 2016. Currently, all of the regional Post facilities, the SWEFs, the Academy, Central Headquarters and the State Emergency Operations Center are equipped with digital VoIP telephones on the State Patrol network. The conversion to the VoIP system has effectively reduced telecommunications costs by about 61%, which is consistent with budgetary projections. Customers are provided with more efficient access to the agency via a toll-free telephone number. The toll-free telephone number is 1-844-847-1234.



## Patrol Rifle & Shotgun Mounts

Since the issuance of M-16 patrol rifles in 2015 to augment the sidearm and shotgun currently carried by all DSP sworn staff, the need for a method to secure the rifles and shotguns in cruisers while allowing for easy access was realized. To answer that need, electric lock rifle/shotgun mounts were obtained. The rifle/shotgun mounts are being systematically installed in all marked and clean-top cruisers. It will enhance the security of the weapons while also allowing for easier access to the weapons should they be needed. Previously, the weapons were secured in the trunk of the cruisers.



## Deployment of Glock Gen 4 Pistols

Due to an anticipated end-of-life cycle of the Trijicon® night sights on the issued Gen 4 Glock .40 caliber pistols, the division replaced the pistols with a newer version of the weapon. As an added measure of safety and increased efficiency, Streamlight brand TLR-1 HL rail mounted flashlights were added to each weapon. The Trijicon sights and the flashlight will add a level of efficiency to assist officers in low-light situations.



## WI-CAMS



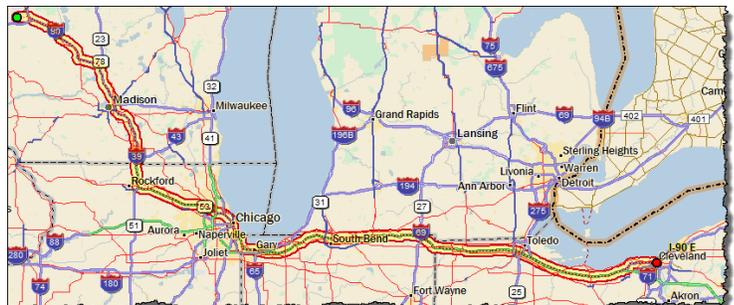
WI-CAMS (**Wisconsin Credentia**ling and **Asset Management System**) is a multi-purpose tool to link and coordinate local, tribal, county, state, nonprofit and private sector agencies with incident commanders and emergency response assets. WI-CAMS defines people and assets through credentialing – a process of identifying, qualifying and validating personnel - and further defines assets by equipment and capability through the National Incident Management (NIMS)-compliant system of categorization (category, type, and kind) response resources. As of August 31, 2016, all sworn and civilian personnel of the Wisconsin State Patrol have been issued WI-CAMS identification cards. The cards replace the standard issue WisDOT identification cards. At an event, a WI-CAMS card can be scanned using a smart phone. Employee tracking and accountability will be enhanced utilizing the WI-CAMS system. The State Patrol is the first statewide law enforcement agency in Wisconsin to credential its officers and civilian staff with WI-CAMS.



Wisconsin Emergency Management was contacted under an Emergency Management Assistance Compact (EMAC) request from the state of Ohio to provide law enforcement assistance during the 2016 Republican National Convention held in Cleveland, July 18-21, 2016. The Wisconsin State Patrol committed a Mobile Field Force of 45 officers.



During the event, the Wisconsin Mobile Field Force was assigned to Company C with members of the Missouri, Montana and Utah Highway Patrols. Company C was assigned a 12-hour operational period, from 1400 – 0200 each day of the convention. The assignments consisted of foot patrols responsible for supporting the Cleveland Police Department with crowd management and event security.



## Supporting Activities



Additionally, the Wisconsin Mobile Field Force provided two three-person Force Protection teams. The Force Protection teams were assigned to the Cleveland SWAT Team Command. Each team was assigned to a building rooftop and was responsible for providing intelligence and over-watch for the foot patrol teams on the street.



A subsequent EMAC deployment occurred October 9-15, 2016 when a 42-member multi-agency Mobile Field Force from Wisconsin consisting of 17 Wisconsin State



Patrol troopers and inspectors along with deputies from the Dane, Marathon, Rock and St. Croix County Sheriff's Departments (WI) were sent to North Dakota. This deployment was in response to a request by the Morton County Sheriff's Department in North Dakota for assistance with security and public safety efforts to address civil unrest related to protest activity targeting construction of the Dakota Access Pipeline (DAPL). Specialized Wisconsin State Patrol Force Protection Team capabilities were deployed as a component of the overall contingent.



## Incident Management Team



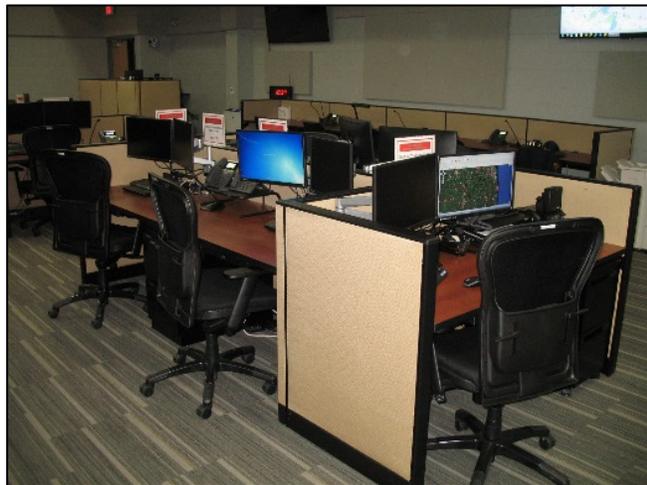
An Incident Management Team (IMT) is a comprehensive resource (a team) used to either enhance ongoing operations through command and control support consistent with Incident Command System (ICS) protocols, or when requested, transition to an incident management function to include all components/functions of the Command and General Staff.

The State Patrol's Incident Management Team plays an essential role in the management of, and response to, local/regional emergencies, natural disasters and planned events. The IMT can respond to a wide range of all-hazard emergencies, including fires, floods, earthquakes, tornadoes, civil disorder, hazardous materials events and other natural or human-caused incidents. They can also be utilized to assist with planned events such as professional golf championships, training exercises and other events as assigned.

## State Emergency Operations Center



In partnership with Wisconsin Emergency Management, the State Patrol staffs an Emergency Support Function (ESF) #13 – Public Safety and Security at the State Emergency Operations Center (SEOC) whenever there is a Level III or greater activation of the SEOC. When activated, ESF #13 coordinates the implementation of State Patrol assets (to include mission assignments) and use of resources that are appropriate for the situation. Furthermore, the State Patrol can provide protection and security resources, planning assistance, technology support and other technical assistance to support incident operations. December 21, 2016 marked the ribbon cutting and grand opening of the new SEOC.



## Chaplaincy Program



The Wisconsin State Patrol Police Chaplaincy Program was introduced December 9, 2016. The chaplains will support the men and women of the State Patrol (both sworn and civilian) and their immediate family members. State Patrol chaplains will integrate into State Patrol

operations to provide counseling services, participate in de-briefings following critical incidents and participate in ceremonies. There are 20 chaplains located throughout the state. They are led by Chaplain Mark Clements of the La Crosse area.



## Division Awards

### *Types of awards:*

**Medal of Valor Award:** Recognizes actions taken by an employee who has demonstrated valor, courage or bravery to a high degree beyond the normal expectations of an individual.

**Purple Heart Award:** Recognizes an employee who was seriously injured or wounded or who lost his or her life while in the performance of duty.

**Meritorious Service Award:** Recognizes an employee who place himself or herself at risk of injury while exceeding the expectations of his or her duties.

**Commendable Service Award:** Recognizes an employee who performs a highly creditable act above and beyond the normal job expectations or recognizes accomplishments that contribute to the efficiency and effectiveness of the State Patrol and enhances the professional image to the public we serve.

**Lifesaving Award:** Recognizes an employee who performs a lifesaving effort.

**Unit Citation Award:** Recognizes all members of a work unit or group of employees who have collectively exhibited a significant team effort that directly resulted in an outstanding accomplishment or successful achievement of a division goal.

The Wisconsin State Patrol publicly honors those employees who have demonstrated outstanding service or performance. All honorees have been nominated by fellow employees for performing actions that deserve special recognition. These nominations for division awards are evaluated by the Division Awards Committee. The committee reviews all nominations and recommends to the Superintendent those persons the committee believes deserve recognition. The final determination is made by the Division Superintendent.

The division awards ceremony was held October 26, 2016 at the State Capitol in Madison. Six awards were presented by the WI State Patrol.



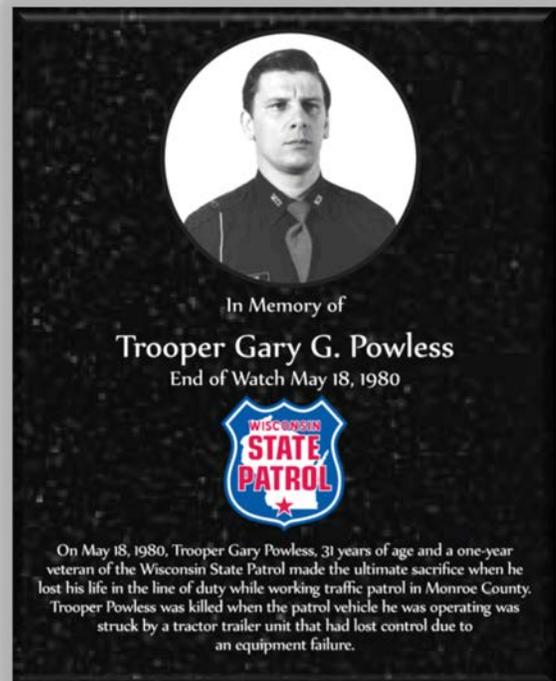
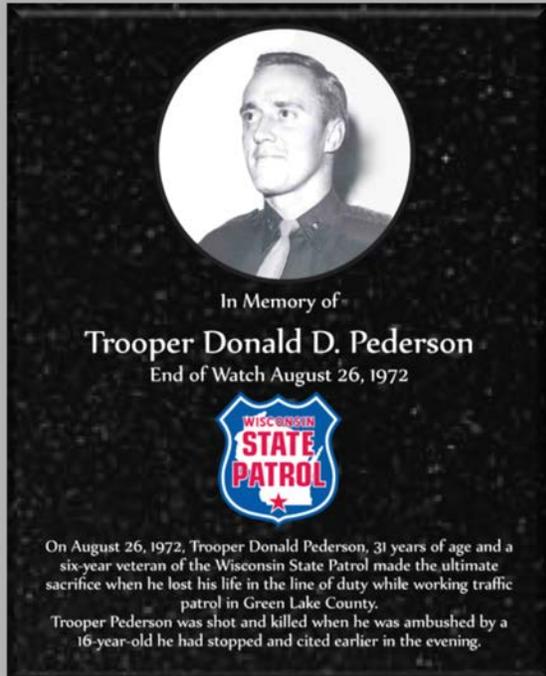
Trooper Steven Wojcik, Trooper Bill Lindeman, Trooper Daniel Restrepo, and Trooper Aaron Gross received **LIFESAVING** awards. Ms. Jennifer Schmidt (Badger TraCS) and Ms. Susan Fuszard (DOT EAP) were recognized for **COMMENDABLE SERVICE**.

## Wall of Honor

*Honoring their service, remembering their sacrifice...*



In honor of the officers of the Wisconsin State Patrol who have lost their lives while in the performance of their duties, a Wall of Honor display is displayed at each of the Posts, the Academy and at Central Headquarters. It serves as a memorial to those who have made the ultimate sacrifice.



# In Memoriam



In Memory of

**Trooper Deborah M. McMenamin**

End of Watch October 26, 1989



On October 26, 1989, Trooper Deborah McMenamin, 31 years of age and a four-year veteran of the Wisconsin State Patrol made the ultimate sacrifice when she lost her life in the line of duty while conducting a traffic stop in Eau Claire County. Trooper McMenamin was returning to her patrol vehicle after making a traffic stop when she was struck and killed by a passing vehicle.



In Memory of

**Trooper William Schoenberger**

End of Watch April 22, 1993



On April 22, 1993, Trooper William Schoenberger, 31 years of age and an eight-year veteran of the Wisconsin State Patrol made the ultimate sacrifice when he lost his life due to injuries he sustained in the line of duty while working traffic patrol in Eau Claire County. Trooper Schoenberger was seriously injured on April 17, 1993, when his patrol vehicle was struck from behind by a passing tractor trailer as he was assisting at the scene of a vehicle fire.



In Memory of

**Trooper Jorge R. Dimas**

End of Watch June 14, 2009



On June 14, 2009, Trooper Jorge Dimas, 23 years of age and an eleven-month veteran of the Wisconsin State Patrol made the ultimate sacrifice when he lost his life due to injuries he sustained in the line of duty while working traffic patrol in Polk County. Trooper Dimas was seriously injured on May 9, 2009, when the patrol vehicle he was operating was struck by another vehicle as he was in the process of initiating a traffic stop.



In Memory of

**Trooper Trevor J. Casper**

End of Watch March 24, 2015



On March 24, 2015, Trooper Trevor Casper, 21 years of age and an eight-month veteran of the Wisconsin State Patrol made the ultimate sacrifice when he lost his life in the line of duty while attempting to apprehend a suspect in Fond du Lac County. Trooper Casper was following a vehicle driven by a suspect from a bank robbery and murder that occurred earlier in the day. Before backup could arrive, the suspect opened fire on Trooper Casper. Though wounded, Trooper Casper was able to return fire and kill the suspect before succumbing to his fatal injuries.



# In Memoriam

During the 26<sup>th</sup> annual Law Enforcement Memorial ceremony held May 20, 2016 on the grounds of the State Capitol in Madison, Trooper Trevor Casper's (E.O.W. 3-24-2015) name was added to the granite memorial. The ceremony was attended by Trevor's family, co-workers and scores of law enforcement officers from around the state, to pay tribute to Trooper Casper and all Wisconsin law enforcement officers who have died in the line of duty courageously serving the citizens of Wisconsin.



## Promotions and Retirements

2016 brought promotions for 17 sworn officers and 6 civilian employees. 14 sworn officers and 6 civilian employees concluded their careers with the Wisconsin State Patrol and retired from state service during 2016. Sworn officers accumulated 394.75 years of combined service or an average of 28.2 years of service each. Congratulations to all!



### Promotions

#### Sworn

J. D. Lind	.....	Superintendent
Charles Teasdale	.....	Colonel/Deputy Superintendent
Steven Krueger	.....	Lieutenant Colonel
Anthony Burrell	.....	Major
Timothy Huibregtse	.....	Major
Ryan Chaffee	.....	Captain
David Fish	.....	Captain
Adrian Logan	.....	Captain
Craig Lindgren	.....	Lieutenant
Clint Beck	.....	Sergeant
Nathan Henriksen	.....	Sergeant
Jeremiah Johnson	.....	Sergeant
Donald Magdzas	.....	Sergeant
William Miller	.....	Sergeant
James Sawyer	.....	Sergeant
Edward Schofield	.....	Sergeant
E. Philip Witkiewicz	.....	Sergeant

#### Civilian

Sarah Buzzell	.....	Grants Specialist - Advanced
Larry Corsi	.....	Grants Supervisor
Christopher Smith	.....	IS Network Services - Specialist
Mark Kircher	.....	L.E. Dispatcher Supervisor
James Larson	.....	IS Supervisor - 2
Patricia Ninmann	.....	L.E. Dispatcher Supervisor

### Retirements

#### Sworn

Stephen Fitzgerald	.....	Superintendent	.....	5.5 Years
Brian Rahn	.....	Colonel/Deputy Superintendent	.....	30.4 Years
Jeffrey Frenette	.....	Captain	.....	34.5 Years
Gaetano Martino	.....	Sergeant	.....	25 Years
Michele Martino	.....	Sergeant	.....	30 Years
Steven Tape	.....	Sergeant	.....	29 Years
Clark Albers	.....	Trooper	.....	30.4 Years
James Binder	.....	Trooper	.....	30.6 Years
Jeffery Harkins	.....	Trooper	.....	32.4 Years
Gary Markowski	.....	Trooper	.....	34.7 Years
Thomas Rahmer	.....	Trooper	.....	18.5 Years
Quinn Sieber	.....	Trooper	.....	34.7 Years
Larry Sparling	.....	Trooper	.....	30.6 Years
Theodore Staffen	.....	Motor Carrier Inspector	.....	26.6 Years

#### Civilian

Stephen Kondreck	.....	Communications Specialist	...	29.7 Years
Dennis Johnson	.....	Grants Specialist	...	15.6 Years
Debra Odekirk	.....	L.E. Dispatcher Supervisor	...	25.7 Years
Jessie Schmid	.....	L.E. Dispatcher	.....	26 Years
Andrew Thone	.....	L.E. Dispatcher	.....	28 Years
Lori Beiswanger	.....	Office Associate	...	32.8 Years



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<http://wisconsin.gov/Pages/about-wisdot/who-we-are/dsp/default.aspx>

