Wisconsin State Patrol

Motor Carrier Investigation Unit
and
Federal Motor Carrier Safety Administration

DataQs System

https://dataqs.fmcsa.dot.gov

What is **DataQs?**

DATAQS IS THE ONLINE SYSTEM for drivers, motor carriers, federal and state agencies, and others to file concerns about publicly available information maintained by the Federal Motor Carrier Safety Administration (FMCSA).

The program allows users to request that specific information disseminated by FMCSA be reviewed for accuracy. DataQs also allows validated motor carriers to request copies of inspection reports.

Upon accessing the DataQs website, users have the opportunity to submit a Request for Data Review along with supporting documentation. DataQs will then automatically forward the information to the appropriate office for resolution.

The DataQs website is an evolving resource that is being updated continuously to ensure that users receive the most current information and assistance available.

Who can use **DataQs?**

ANYONE MAY REGISTER FOR DATAQS and enter a Request for Data Review into the system. This includes commercial drivers, motor carriers, the public, FMCSA, and state agencies.

What data is eligible for **DataQs** review?

DATAQS SYSTEM USERS MAY REQUEST the review of information found in crash records, roadside safety inspections, motor carrier investigations, registration data, and other records concerning commercial drivers, vehicles, and motor carriers. The DataQs system allows the user to select any of the following review types:

- » *Compliance Review/CSA Investigation*
- » *Crash – assigned to wrong driver*
- » *Crash – not reportable*
- » *Crash – not preventable*
- » *Crash – wrong assignment to driver*
- » *Crash – duplicate record*
- » *Crash – missing record*
- » *Fine – as a result of NOC or NOV*
- » *Household Goods (HHG) – fraudulent complaint*
- » *Household Goods (HHG) – duplicate complaint*
- » *Inspection – incorrect violation*
- » *Inspection – duplicate record*
- » *Inspection – assigned to wrong carrier*
- » *Inspection – missing record*
- » *Inspection – assigned to wrong driver*
- » *Inspection – incorrect information*
- » *Inspection – citation and associated violation*
- » *Inspection – report request*
- » *Licensing and insurance information*
- » *MCS-150 – carrier registration*
- » *Safety audit*
- » *Operating authority*
- » *Unregistered carrier*
- » *Other*

When can I file a Request for Data Review (RDR)?

A REQUEST FOR DATA REVIEW (RDR) may be filed for up to three years from the date of the safety event. However, remember that documentation and evidence can be hard to retrieve after an extended period of time. Therefore, it is recommended that the review be requested as soon after the occurrence as possible. A requester may dispute the same data twice with additional supporting documentation.

Note that data older than 24 months does not affect motor carrier safety performance information.

Who responds to a **DataQs** request?

STATE FIELD INVESTIGATORS AND DataQs analysts research and reply to Requests for Data Review. In addition, FMCSA administrative-level employees and service center staff may also respond to a request filed through the DataQs system. Throughout the process, the requestor will automatically receive updates regarding the status of the review. Once a DataQs is initiated, the Wisconsin State Patrol strives to provide a response within 10 business days.

Motor Carrier Information Line
608-267-9762

Other Commercial Motor Vehicle Telephone Resources

Wisconsin Department of Transportation

Motor Carrier Registration..	**608-266-9900**
CDL...	**608-264-7049**
Driver License/Records.........	**608-266-2353**
Fuel Tax....................................	**608-266-9900**
PC/LC Number	**608-266-9900**
License Plates and Titles	**608-266-1466**
Oversize/Overweight Permits	**608-266-7320**
Motor Carrier Information System Telephone Line MCIS	**608-267-9762**

Federal Motor Carrier Safety Administration

USDOT Number	**1-800-832-5660**
MC (Operating Authority)	**1-202-366-9805**
FMCSA Safety Hotline.......	**1-888-368-7238**
FMCSA Wisconsin..................	**608-662-2010**

Online resources at your fingertips!

Websites

Wisconsin DOT State Patrol
http://wisconsindot.gov/Pages/dmv/com-drv-vehs/mtr-car-trkr/mc-safety/default.aspx

Federal Motor Carrier Safety Administration

FMCSA
https://www.fmcsa.dot.gov

Compliance Safety Accountability System
https://csa.fmcsa.dot.gov

Occupational Safety and Health Administration
https://www.osha.gov
https://www.osha.gov/pls/osha7/ecomplaintForm.html

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