

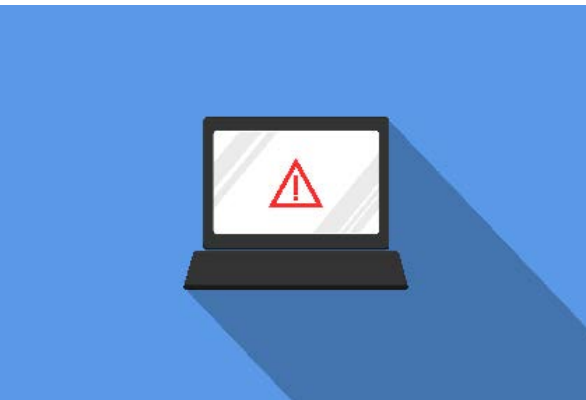
PARTNER Press

Your source for titling and processing information
from DMV's Dealer and Agent Section



April 2022 vol.3, no. 2

Pended Transactions



Organizations that electronically process transactions can pend or "pause" a transaction without completing it, and the transaction will remain in that state until the processing organization returns to either reset or complete it.

All transactions must be completed within 7 business days of the sale or when the transaction documents are received. Organizations that leave transactions pended greater than 14 calendar days will be notified through their processing software. **Organizations that leave transactions pended greater than 30 calendar days will be restricted – no new transactions until the outstanding transactions have been either reset or completed.**

DMV anticipates this feature will be active by June 1st, 2022.

More information regarding the business types and transaction types can be found in the paragraph labeled Turnaround under the [Service and Product Specifications section of the Program Standards](#).

Below are examples of the messages you may receive:

14-days pended: *organizationname* with terminal ID *terminalID* has 1 or more transactions that are pended for 14 or more days. Wisconsin law requires all transactions be completed within 7 business days. Failure to complete or cancel those transactions may result in disciplinary action.

30-days pended: *organizationname* with terminal ID *terminalID* has 1 or more transactions pended for 30 days or more. You are not allowed to begin a new transaction until all delinquent transactions have been completed.

Multi-stage vehicles

If a multi-stage vehicle is **already titled in Wisconsin**, 3rd party electronic title transfer processing is allowed.

However, 3rd party electronic title transfer processing of **new and out-of-state** multi-stage vehicles is not allowed.

What is a multi-stage vehicle? A multi-stage vehicle is an incomplete motor vehicle (a basic vehicle chassis) that has had its assembly completed by another (final-stage vehicle) manufacturer that adds work-performing or cargo-carrying components to the incomplete vehicle to make it complete.

Because multi-stage vehicles include two manufacturer certificates of origin (MCO), these must be mailed to WisDOT for manual processing.



Examples of Multi-Stage Vehicles include, but are not limited to, motorhomes, ambulances, and buses.

When processing new and out-of-state multi-stage vehicles in eMV PARTNER Step 2 of Title/Registration processing) or vendor system, you must check the "This vehicle is a multi-stage vehicle" checkbox. This will generate a Mail to DOT message.

Vehicle inquiry - plate to transfer

When transferring a vehicle to a customer that has a plate to transfer, remember to view the plate information using vehicle inquiry.

When utilizing vehicle inquiry, if any of the owners, lessees, or drivers are individuals, the WI driver license number or SSN of the individual owners, lessees, or drivers should also be entered in addition to vehicle information to view and confirm that the customer is the registered owner of the plate to transfer.

When entering an individual owner, lessee, or driver information: if that customer information does not display on the inquiry report, the vehicle is no longer associated to that individual owner, lessee, or driver. The processing organization should reach out to the customer for verification upon receiving the following message:



A plate does not need to be currently associated to a vehicle to be transferred to a new vehicle. It need only be the correct plate type for and owned by the primary or secondary owner of the vehicle it's being transferred to.

Quarterly Report

The following numbers have been generated from the Dealer and Agent Section (DAS) Quarterly Report. This data is from the period from January through March 2022.

Electronic Title and Registration Processing

Dealers and agents processing titles and/or registration electronically.

Activity	Third Quarter
Renewal agents	990
Title and lien agents (includes dealerships)	4542

Electronic Title Delivery

Lenders receiving electronic title records.

Activity	Third Quarter
Lenders	1139

Connect with us on social media for breaking news



Published by the
Wisconsin Department of Transportation,
Division of Motor Vehicles, Bureau of Vehicle Services, Dealer and Agent Section.

Kristina Boardman, Administrator
Patrick Fernan, Deputy Administrator
Ann Perry, Bureau Director (BVS)
Mark Rafter, Section Chief (DAS)
Jamie Karth, Vehicle Emissions Program, Supervisor
Shin Lin Tung, Business and Consumer Services Unit, Supervisor
Tristan Kloss, editor

Wisconsin Department of Transportation
Dealer & Agent Section
PO Box 7909
Madison WI 53707
dealers.dmv@dot.wi.gov
Phone: (608) 266-1425



