

1. What types of vehicles are eligible?

All vehicle types, including heavy trucks, trailers and buses registered at 54,000 lbs and under, are eligible for e-MV Fleet.

2. What plate/registration types are eligible?

The following plates/registration types are eligible:

PLATE DESCRIPTION	PLATE TYPES	REGISTRATION TYPE
Amateur radio [★]	AMA	AUT, DPF, DPV, FRM, LTK, MTM
Automobile	AUT	AUT
Brewers (Milwaukee)	MBN/MBO	MBN/MBO AUT, DPF, DPV, FRM, LTK, MTM
Bus	BUS	BUS, SPZ
Celebrate children	KID	AUT, DPF, DPV, FRM, LTK, MTM
Civilian group	CVG/FRF	AUT, DPF, DPV, FRM, LTK, MTM
Collector special [★]	CLS	AUT, DPF, DPV, FRM, LTK, MTM
Disabled	DIS	AUT, DPF, DPV, FRM, LTK, MTM
Disabled motorcycle	DMC	CYC
Disabled veteran	VET	AUT, DPF, DPV, FRM, LTK, MTM
Donate Life Wisconsin	LIF	AUT, DPF, DPV, FRM, LTK, MTM
Ducks unlimited	DUK	AUT, DPF, DPV, FRM, LTK, MTM
Endangered resources	END/ENN	AUT, DPF, DPV, FRM, LTK, MTM
Farm truck	FRM	FRM
Farm truck - heavy	HFM	HFM
Farm trailer	FTL	FTL
Gold Star	GST	AUT, DPF, DPV, FRM, LTK, MTM
Golf Wisconsin	GLF	AUT, DPF, DPV, FRM, LTK, MTM
Harley-Davidson/Share the Road	HAR	AUT, DPF, DPV, FRM, LTK, MTM
Higher education (UW)	HEG/HEM	AUT, DPF, DPV, FRM, LTK, MTM
Human service vehicle	HSV	HSV
Low speed vehicle	LSV	NEV
Marquette University	MRQ	AUT, DPF, DPV, FRM, LTK, MTM
Military group	MLG	AUT, DPF, DPV, FRM, LTK, MTM
Moped	MPD	MPD
Motor home	MTM	MTM
Motorcycle	CYC	CYC, SDV
Multi-Group (Lao veteran, Freemason)	MGP	AUT, DPF, DPV, FRM, LTK, MTM
Packers	PAK	AUT, DPF, DPV, FRM, LTK, MTM
Recreational vehicle trailer	RVT	RVT
Sesquicentennial [★]	SES	AUT, DPF, DPV, FRM, LTK, MTM
Trailer - heavy	TRL	DRY, RFP, SPZ, SUX, TRL
Truck - heavy	HTK	DRY, DPF, DPV, HTK, RFP, SPZ, SUX
Truck - light	LTK	DPF, DPV, DRY, LTK, RFP, SPZ, SUX
Truck tractor	TOR	DRY, FTR, RFP, RTR, SPZ, SUX, TOR
U.S. Veteran motorcycle	VMC	CYC
Wisconsin National Guard	WNG	AUT, DPF, DPV, FRM, LTK, MTM
Wisconsin Salutes Veterans	SPT	AUT, DPF, DPV, FRM, LTK, MTM
Women's Health Foundation	WHF	AUT, DPF, DPV, FRM, LTK, MTM

[★] These license plates are not eligible for replacement plates via the e-MV Fleet Program

3. What registration periods are available?

The following registration periods are available:

REGISTRATION PERIODS
ANNUAL
QUARTERLY
CONSECUTIVE MONTHLY
BIENNIAL (2-yr)

4. Who can participate?

In an effort to achieve high quality customer service during the initial roll-out of the program, e-MV Fleet has been restricted to a small number of customers. Anyone who wants to participate in the program should contact the Agent Partnership Unit in the Dealer and Agent section at (608) 266-3566, and choose option 2.

5. What forms of payment are accepted?

Payments are done through an ACH (Automated Clearing House) account, so WisDOT can draw the required fees from the account. The money will be drawn from your account at the end of the business day that renewal transactions were completed.

6. Who do I contact if I have a problem with e-MV Fleet?

You would contact the Agent Partnership Unit in the Dealer and Agent section at (608) 266-3566, choose option 2.

7. Can a vehicle in a fleet be renewed via a different method; i.e. at a DMV Service Center, online, etc.?

Yes, all other renewal methods will remain available to e-MV fleet vehicles.

8. How are e-MV Fleet participants notified of license plate renewals?

Participants will be notified via e-mail at the address they provided when setting up their fleet. They will no longer receive a paper renewal notice/statement for vehicles that have been placed in an e-MV fleet. They will continue to receive paper renewal notices/statements for vehicles that are not part of an e-MV fleet. If a vehicle is removed from a fleet, the vehicle paper renewal notices/statements would resume until the vehicle is placed back into an e-MV fleet.

9. What does an e-MV Fleet customer need to do when they sell a vehicle?

Nothing, once a vehicle is sold and transferred to a new owner in the DMV data base, the vehicle will automatically be removed from the participant's fleet the next time they sign into the program. If the vehicle is sold to an out-of-state participant or a dealership and will not be transferred in the DMV data base, an e-MV fleet customer can go in and remove the vehicle.

10. How soon can a vehicle be added to a fleet?

Vehicles can be added to a new fleet after WisDOT receives the signed agreement, the permissions/roles have been assigned, and the bank account (ACH - Automated Clearing House) and contact information is provided. Permissions/roles are added within two business days of receiving the e-MV Fleet Application Form.

For any newly purchased vehicles, once the transfer has been completed the participant can add the vehicles to their fleet.

11. What happens if the Adobe PDF file doesn't generate?

If the Adobe PDF file doesn't generate, contact the Agent Partnership Unit in the Dealer and Agent Section at (608) 266-3566, choose option 2, for assistance.

12. Can replacement or duplicate license plates be issued in e-MV Fleet?

Replacement plates can be requested as part of the renewal process. Amateur Radio, Collector special, and any personalized plates are currently excluded, and would need to be requested using current procedures with the completion of the [MV2118 - Replacement or duplicate license plate application](#), available on our website.

13. Do I have to be the owner of a vehicle to put it in my fleet?

You would need to be the owner or the lessee of the vehicle in order to include it in your fleet

14. Can a license plate be cancelled within e-MV Fleet?

No. The owner of the license plate must complete an MV2514 License Plates Cancellation Application to request cancellation of a plate. There is no fee to cancel a license plate.

15. How long can a license plate remain expired within e-MV Fleet before it is automatically removed?

The participant can remove a vehicle from the fleet at any time. If the license plate associated with the vehicle has an annual, quarterly or consecutive monthly registration that has been expired for more than 3-years or a biennial registration that has been expired for more than 4 years, the e-MV Fleet program will automatically remove the vehicle from the participant's fleet.

16. What happens if I renew an e-MV Fleet vehicle in error?

Contact the Agent Partnership Unit in the Dealer and Agent Section at (608) 266-3566, choose option 2, the same day the transaction took place as it can be reset. Their phones are answered from 7:30 AM to 4:30 PM Monday through Friday.

If the error is discovered later you would need to contact the Research & Information Unit at (608) 266-1466, to see if the license plate would be eligible for a refund or credit.

17. Can an e-MV Fleet participant process renewals for others?

An e-MV Fleet participant would not be able to process renewals as a 3rd party agent as their roles/permissions for the system are clearly defined; to renew vehicles, they must be either the owner or lessee on record. An e-MV Fleet participant who is also a DMV Agent processing through CVR, DealerTrack or NFC may continue processing in this role using these systems.

18. How can an address get updated for an e-MV Fleet participant?

Address updates would need to be completed by authorized staff in the Agent Partnership Unit. Contact the Agent Partnership Unit in the Dealer and Agent Section at (608) 266-3566, and choose option 2.

19. Is e-MV Fleet mandatory?

No, participation in the e-MV Fleet Program is completely voluntary. This system is designed to allow participants to manage multiple fleets of vehicles that contain 1 to 1,000 vehicles per fleet; i.e., five fleets may have 1,000 vehicles per fleet for a total of 5,000 vehicles enrolled in the e-MV Fleet Program.

e-MV Fleet Participant

20. When will 55,000 lb plus vehicle be included in e-MV Fleet?

Until the IRS (Internal Revenue Service) makes proof of HVUT (Heavy Vehicle Use Tax) available to WisDOT electronically, vehicles requiring proof of HVUT will not be allowed in an e-MV Fleet.

21. Can changes to the weight or registration period be made in e-MV Fleet?

No, a request for re-registration must be sent to the DMV: Wisconsin Department of Transportation
PO Box 7949
Madison WI 53707-7949

22. What changes can I make to registrations in e-MV Fleet?

The e-MV Fleet program allows for:

- a. the renewal of license plates, and/or
- b. ordering replacement license plates for eligible plates as part of the renewal process.
- c. changing the location of where the vehicle is kept—county and/or city, village, town

Any other changes to a registration would need to be made through the regular course of business with the DMV.

23. Will there be a charge to use this program?

No, the only fees collected as part of the e-MV Fleet Program are the registration (and/or replacement plate) fees associated with the renewal of license plates.

24. Can I out source my renewals to a second party? Will I have to give them my bank information or will the fees come out of their account and we will have to pay them?

As the e-MV Fleet participant you can list whom you want as an authorized processor for your transactions. They can be from within your company or another party you wish to authorize. Whoever processes the transactions for you would be held to the agreement signed by your company with WisDOT.

WisDOT will pull the renewal fees from the ACH account listed by you as part of the set-up of your account in the e-MV Fleet program. It is not necessary to give an authorized agent the level of security required to view or change bank account information.

25. If my computer crashes, and I can't get it up and running within a day or two, can I use a public computer, for example at the local library?

You can access the e-MV Fleet Program from any computer; you will need the URL for the e-MV Agent log-on and your user ID and password to process.