HOW WE HELP

- Investigate consumer complaints against licensees.
- Mediate/negotiate settlements for harmed consumers.
- Investigate odometer and title fraud.
- Investigate unlicensed sales and salvage activity.
- Collaborate with federal, state and local enforcement agencies to deter criminal activity and protect consumers.
- Inspect licensees to ensure compliance with applicable trade practice and business facilities laws.
- Educate new and existing licensees to keep them “Doing Business Right.”
- Inspect and audit Third-Party Mandatory Display Agents.
- Regulate wholesale auto auctions and salvage yards.
- Perform outreach to professional and social organizations.

For more information
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