



Monroe County Alternative Transportation

MONROE COUNTY ADRC (Aging & Disability Resource Center)

Sparta Office
14305 County Hwy B
Building B
Sparta, WI 54656
(800) 500-3910

Monroe County Senior Services provides transportation for elderly and disabled citizens of Monroe County. Both our mini-bus service and volunteer driver transport can take you door-to-door. For more information, call the Transportation Coordinator at (608) 269-8689 or 372-8689. Office hours are Monday through Friday, 8:00 am – 4:30 pm.

Fees: (Contact Transportation Coordinator for details)

Have the following information available when calling:

Name, date of birth, Medical Assistance # if on MA, pick-up address and phone number (where you can be reached).

Appointment date and time, doctor's name and clinic, approximate length of appointment.

Program Guidelines:

All trips **MUST** be scheduled through the Transportation Coordinator.

Be ready for your driver prior to the scheduled time.

Requests for transportation require a 72-hour advance notice. In case of emergency, local ambulance service must be called.

Cancellations require 24-hour advance notice.

Failure to be at the pick-up point at the proper time could result in revoked usage.

Dispatcher must be notified of additional riders at the time the ride is scheduled.

You **MUST** wear your seat belt. Children under 4 **MUST** have safety seat provided by the adult rider.

Children under 16 **MUST** be accompanied by an adult unless prior arrangements have been made with the coordinator.

All drivers and property **MUST** be respected by those using the program.

REMEMBER:

If you have to make an **unexpected emergency appointment** over the weekend for Monday, please schedule the appointment later in the day to allow the coordinator enough time to arrange transportation for you.

After arriving home from your appointment, the driver will wait until you have entered your residence. **(Let the driver know if you would appreciate this service.)**

Also available:

Tomah Transit 374-3004

Ace Cab 372-2345

For Additional Information Call

211 Or Visit

<https://211wisconsin.communityos.org/>

While thinking about resources for Alternative Transportation consider talking with your family members, friends and with volunteer groups at your place of worship.

For Questions regarding medical status and driving restrictions you may contact Driver Medical Services **608-266-2327**
<http://www.dot.wisconsin.gov/drivers/drivers/medical/index.htm>

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