



# Polk County Alternative Transportation

**POLK COUNTY ADRC (Aging & Disability Resources Center)**  
**Balsam Lake Office**  
**100 Polk County Plaza, #60**  
**Balsam Lake, WI 54810 (877) 485 2372**

- **Polk County Aging Programs (ADRC)      Tel. 715-485-8449**
- **Polk County Veteran's Service                      715-485-9243**

## **Medical Assistance Transportation**

MTM 1-866-907-1493 or TTY 800-855-2880

## **Lift Equipped Vans – Non-Emergency**

**Polk County Transportation 715-485-8592**

To: Medical Appointments (Serves Northern Wisconsin)

## **Cumberland**

Handi-Lift 800-989-7433

## **Chippewa Falls**

Tender Care Transport 715-835-2435

Limited basic only

## **St. Croix Tribal Elders Program 877-455-1901**

Available to St Croix Tribal: Members/Decedents/Spouses

## **Volunteer Drivers**

Aging and Disability Res. Center (Medical Appointments) 715-485-8592

Interfaith Caregivers 715-485-9500

Allina Medical Transportation 800-258-1210

Available to Abbott NW Minneapolis and United Hospital St Paul

- **Polk County Community Transportation & Rehabilitation Services**

## **Adaptations**

**A&J Mobility 715-874-6630**  
Eau Claire, WI – Automobile and van adaptations

**Adaptive Experts**  
**6475 11<sup>th</sup> St N**  
**Oakdale, MN 55128**  
**(651) 501-5680**

**VA Medical Center (117)**  
**One Veterans Dr**  
**Minneapolis, MN 55417**  
**(612) 467-3127**

**Assistive Tech. & Assessment Center**  
**115 Vocational Rehabilitation Building**  
**University of Wisconsin – Stout**  
**Menomonie, WI 54751**  
**(800) 228-5457 or (715) 232-2248**

**Veterans Administration 1-800-827-1000**

### Others Transportation Options - Details

If the ADRC is unable accommodate your transportation needs please see other options available in Polk and Burnett Counties below.

Burnett County Veterans Service Office 715-349-2179

Rides: Mon-Thurs. Pick up times depend on earliest appointment.

Group Fixed Route. Pick up locations: Hertel, Siren, Falun and Grantsburg

3 Day Minimum Non-emergency medical appointments at the VA Medical Center in Minneapolis

Endeavors 715-554-2584

Office: 8-3pm (or leave a message during other times)

Rides: Weekdays. Weekends and holidays case by case Individual or group. Mini-vans and small busses. Same day only if ride request fits into the day's schedule

Local (within the county) Medical Appointment Trips=\$55/trip Out of area: Spooner, Eau Claire, Rice Lake, Hudson, Stillwater, Menomonie=call for a quote. No credits cards. Polk and Burnett County and some out of area within the state-no rides to the Twin Cities available.

Handi-Lift 800-989-7433

Office and Ride Hours: 5:30-5:30 Mon-Fri.

Individual Vans and Cars 24-48 Hours MA individuals eligible for the transportation benefit should go through MTM first.

\$48 round trip for first 5 miles. \$1.47/loaded mile after. \$10/hr wait Statewide and out of state transportation needs General public including elderly and disabled.

Interfaith Caregivers of Polk County 715-825-9500

Office Hours: 9-4pm Mon-Fri. Rides: Any time drivers are available

Individual Volunteer driver vehicles

Donations accepted but not required Local rides within Polk County. Medical rides: New Richmond, Rice Lake, Stillwater, Wyoming and Maplewood. Where volunteer drivers are willing and able to go. Polk County seniors (60+) and adults with disabilities

Interfaith Caregivers of Burnett County 715-866-4970

Any time drivers are available Individual Volunteer driver vehicles  
The more notice the better-only two volunteer drivers available  
Donations accepted but not required. Where volunteer drivers are willing and able to go.  
Burnett County seniors (60+) and adults with disabilities.

MTM 866-907-1493; health facilities call 866-907-1497

Take ride requests 24 hours a day 7 days a week. Rides: Weekdays Mon-Fri; Sat. pre-arranged  
Individual Volunteer vehicles and WC accessible vans when needed.  
48 hours for routine trips. Urgent medical trips: MTM has 3 hours to coordinate transportation  
Not every category of MA qualifies for transportation benefit-call to find out if eligible. Not  
available to private pay individuals statewide and out of state medical transportation to health  
care facilities with a WI Medical Assistance agreement. MA Transportation eligible individuals  
only. Ambulatory and Non-Ambulatory/WC Accessible vans available. Non-emergency  
medical and urgent (not emergency) medical. MTM must provide transp. for urgent rides within  
3 hours of ride request.

New Freedom Transportation Program 800-228-3287

Office: 8-4:30pm Mon-Fri. Rides: Weekdays, weekends and holidays  
Individual Volunteer driver vehicles. \$5.00/trip scheduled for administrative cost plus  
\$0.57/mile roundtrip from volunteer drivers home and back. \$ due at time of trip.  
Burnett and Polk County (in addition to 16 other surrounding counties) residents with a disability  
or physical barrier to providing own transportation.

Northwest Transportation Specialist 715-349-7021

Office Hours: 7:30-5pm Mon-Fri.  
Rides: Weekdays and Weekends on a case by case basis and plan ahead of time  
Individual Minivans-not WC accessible  
\$15 base rate plus \$1/mile after the first 5 miles and \$0.50/mile unloaded after the first 15 miles.  
Vehicles usually at driver's home in the following areas: Spooner, Danbury, Luck, Webster,  
Turtle Lake, Milltown, Clayton and Amery (this can change). Siren, Amery and Hayward  
surrounding areas.  
Northwest Journey clients and other community members if ride request fits in schedule.  
Can bring companion to help with transferring or other assistance free of charge.

Greater Minnesota Van Service-Allina Medical Transportation 800-258-1210

Office Hours: 7:30-4pm Mon-Fri.  
Ride: Weekdays only. Group Vans  
\$48 round trip from both Burnett Medical Center and SCRMC Pick up at SCRMC and BMC  
Individuals with appointments at United Hospital and Abbott Northwestern Hospital.  
Can bring travel companion to help with transferring and other needs at no extra charge.  
Medical appointments at United and Abbott Northwestern hospitals

For Additional Information Call

**211** Or Visit

[https://211wisconsin.community  
os.org/](https://211wisconsin.community.os.org/)

While thinking about resources  
for  
Alternative Transportation  
consider talking with your family  
members, friends and with  
volunteer groups at your place of  
worship.

For Questions regarding medical status and  
driving restrictions you may contact  
Driver Medical Services **608-266-2327**  
[http://www.dot.wisconsin.gov/drivers/drivers/  
medical/index.htm](http://www.dot.wisconsin.gov/drivers/drivers/medical/index.htm)

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