



WISCONSIN DEPARTMENT OF TRANSPORTATION October 2026 Solicitation

Interview Notification Letter

One firm have been selected to be interviewed for solicitation BTO-01:

Project ID: 1082-06-27
Traffic Management Center Staffing
Statewide

All interviews will take place on October 28, 2026 via Microsoft TEAMS. Consultants may determine the size of the interview team.

<u>Time</u>	<u>Firm</u>
1:00 pm	AECOM Technical Services, Inc.

- This 35-minute interview includes **both** the 25-minute presentation and the 10-minute question/answer session.
- Email a PDF copy to consultant.services@dot.wi.gov before the interview.
- Additional materials (NOIs, resumes, projects, etc.) **will** be accepted.
- Questions should be directed to DOT Consultant Services at consultant.services@dot.wi.gov; no other WisDOT or municipal employee may be contacted.

Questions

Please be prepared to answer the following questions in order provided during your interview:

- 1) What is your strategy to provide professional services to the daily on-site operational activities at the TMC?
- 2) What is your strategy to measure operator performance and keep the client aware of how issues are being addressed?
- 3) Provide examples of what you envision the roles and responsibilities are for a TMC Control Room Manager, Operations Lead, and Shift Supervisor.
- 4) How do you anticipate managing on-site staff schedules openly and effectively, to match demand?
- 5) Technology and innovation concepts are beginning to shape how TMCs operate. What type of technology or innovations has your team applied in the past decade to improve efficiency, effectiveness, and/or quality in a TMC? Please provide details (scope; department savings of cost and/or time, etc.) as well as noting those ideas that are not implemented.