



Highway Maintenance Manual
Chapter 06 Winter Maintenance
Section 15 Snow Removal
Subject 15 24-Hour Coverage

Bureau of Highway Maintenance
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1.0 General

When conditions warrant, 24-hour coverage should be provided during a winter storm event. Depending on the severity and duration of the storm, maintaining a full complement of operators may not be practical. However, some minimal coverage should be provided (perhaps by reducing or staggering the workforce).

2.0 24-Hour Service

Definition of “**24-hour coverage**”: 24-hour coverage means that the service provider has a presence on the highway for 24 hours per day during a winter storm event unless passable roadway conditions have been achieved. This would only happen during winter storm events of long duration and when conditions warrant. When this does occur, it may mean further reducing the coverage on routes in the “all other” classification to assure available manpower or extending the winter maintenance section lengths on the high volume routes. However, continuous coverage does **not** mean that the service provider runs three shifts or that there are patrol trucks on the highway 24 hours per day throughout the winter irrespective of the weather conditions.