

Appendix 6-D: Wisconsin Intercity Passenger Rail Station Inventory

The *Wisconsin Rail Plan 2030* Wisconsin Intercity Passenger Rail Station Inventory provides detailed information about each station in Wisconsin. Wisconsin's passenger rail stations vary in the services offered, condition, accessibility and Americans with Disabilities Act (ADA) compliance, as well as connectivity to communities and to other modes. The inventory was conducted to help identify needs and guide future investment decisions. It also provides information on stations close to the Wisconsin border in neighboring states, for informational purposes.

Accessibility and ADA Compliance

Ensuring that train stations are fully accessible to those with disabilities is a priority and a federal requirement. The inventory considered attributes of accessibility for railroad stations and compliance with ADA standards. This includes:

- availability of accessible ADA compliant parking spaces
- accessible path to building and accessible building doors
- accessible restrooms
- ADA compliant platforms: platform surface condition, platform height (should be at least eight inches above the top of rail), platform edge treatments (should be bright-colored tactile strip on edge of platform)
- ADA compliant elevators (if applicable)
- ADA compliant static directional signage (size, height of sign, etc.)
- ADA compliant changeable message signs (i.e. train status, etc.)
- ADA compliant public address systems
- Availability of wheelchair lifts for boarding and alighting trains

Amtrak defines stations in three categories: barriers to accessibility, barrier free, and fully accessible. The Wisconsin Department of Transportation (WisDOT) used this as a guide, but conducted its own assessment of accessibility by describing specifically any barriers to accessibility or non-ADA compliant features that need to be remedied.

Physical Condition of Station

The condition for each station was rated as poor, fair, good, very good, or excellent. Condition refers to the actual physical condition of the parking lot, station building exterior and interior, shelters or

canopies, and platforms. The condition was determined based on a brief visual inspection during the station site visits.

Passenger Information

WisDOT recognizes that good passenger information is critical to all public transportation users. Passengers should have easy access to schedules and route information, and be alerted to schedule changes, delays, platform changes, re-routings, etc. Appropriate passenger information is especially important to provide accessibility to passengers with disabilities, and stations should be compliant with ADA standards for passenger information. Each station was evaluated for passenger information availability.

Suggested improvements for stations

The inventory identifies suggested improvements that are recommended to better accommodate existing and/or new intercity passenger rail services at each Wisconsin station and to improve accessibility. While there is currently no state funding source for these projects, some projects could be funded under the state rail capital assistance program if that program is funded (a recommendation of the *Wisconsin Rail Plan 2030*) and/or by Amtrak, federal funds, a station owner, or a community. Primary responsibility for stations and ADA compliance lies with Amtrak and the station owners. Any projects at stations would involve Amtrak and be consistent with Amtrak Station Program and Planning Standards and Guidelines.

Passenger on/offers at stations

The number of passengers using a station can be measured by station on/offers, or the number of passengers getting on or off a train at that station. Figures 1 and 2 below show passenger on/offers at Wisconsin stations with *Hiawatha Service* and Wisconsin stations served only by the *Empire Builder* over the five year period 2004 – 2009. Station on/offers at all Wisconsin stations, whether served by the Amtrak *Hiawatha Service*, the Amtrak *Empire Builder*, or both, generally trended upward as Amtrak ridership in Wisconsin and the nation increased. Ridership charts for each individual station are shown following the inventory tables.

Figure 1: Wisconsin stations with *Hiawatha Service* – number of passenger on/off

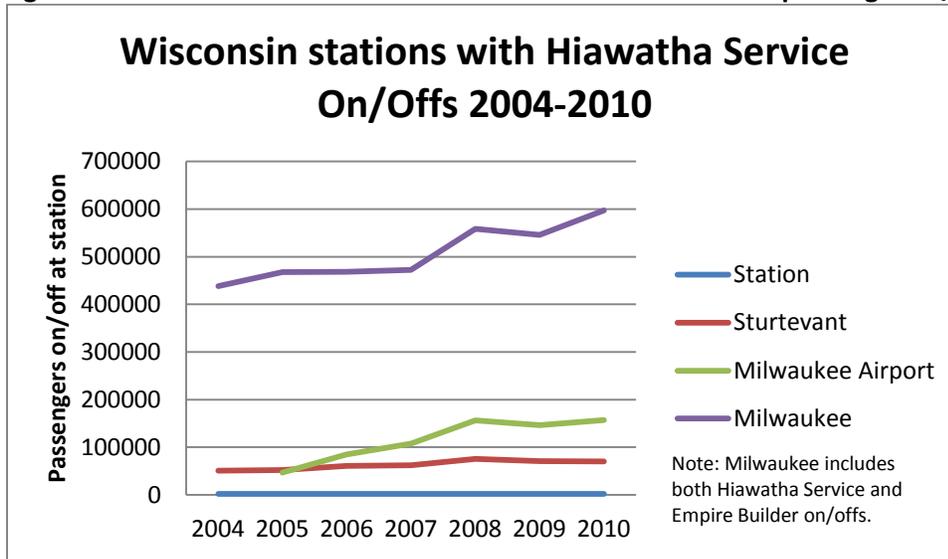
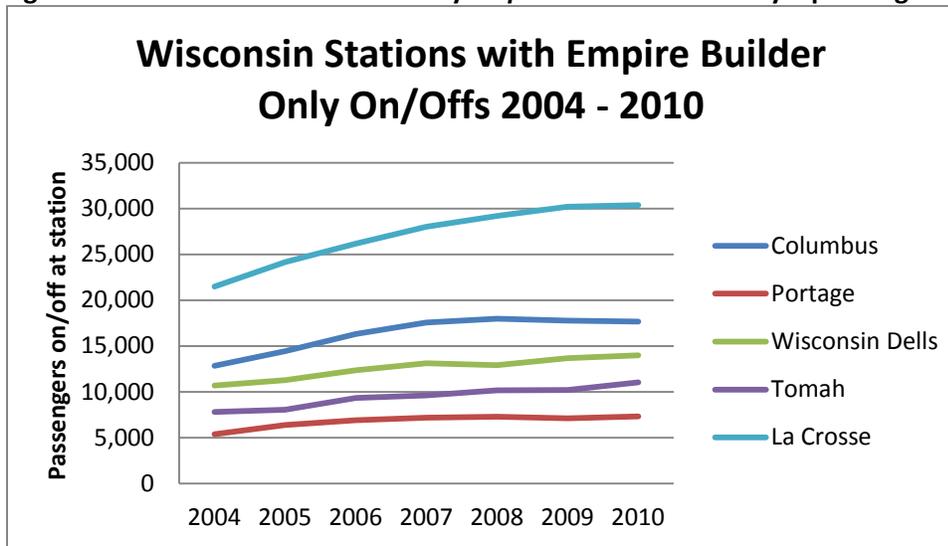


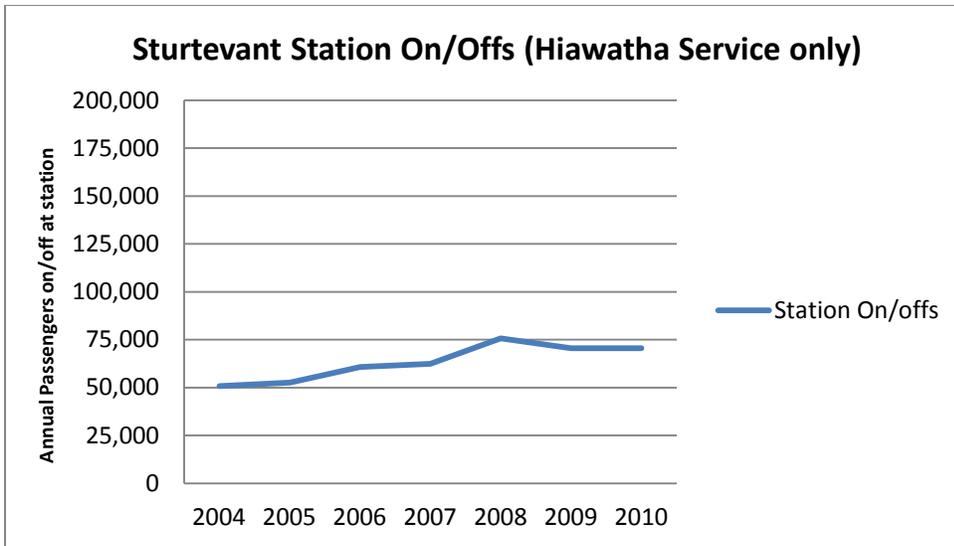
Figure 2: Wisconsin stations served by *Empire Builder* trains only – passenger on/off



The following Wisconsin stations are profiled:

- Sturtevant
- Milwaukee Airport Rail Station
- Milwaukee Intermodal Station
- Columbus
- Portage
- Wisconsin Dells
- Tomah
- La Crosse

Sturtevant, WI							
Owner:	Village of Sturtevant						
Operator/management:	Village of Sturtevant						
Passenger rail services:	<i>Hiawatha Service</i>						
Frequency:	14 train stops daily (seven trains each direction), 12 on Sunday						
Ridership:	70,601 (calendar year 2010)						
Average daily station on/offers (CALENDAR YEAR 2009):	193						
Parking spaces:	169, including accessible parking spaces. 15 minute parking is free. Long-term parking is \$3.						
Facilities, services, and passenger information:	<ul style="list-style-type: none"> • Enclosed heated waiting room with seating, restrooms, vending, and air conditioning • Two shelters on two 400-foot platforms with benches • Public announcement system operated by train conductors; no electronic passenger information screens are in the station • Enclosed pedestrian bridge with elevators to access platforms. 						
Attendant:	Caretaker						
Ticketing facility:	Amtrak Quik-Trak (electronic ticketing machine)						
Checked baggage:	No						
ADA compliance:	<ul style="list-style-type: none"> • ADA compliant accessible building (however, no automatic doors to building), platform access, and platforms at eight inches above the top of rail with tactile strip. Automatic doors to pedestrian bridge platform access. • Trains require a wheelchair lift • Public announcement system allows train conductors to remotely make announcements on station speakers. 						
Condition (poor, fair, good, very good, excellent):	Excellent						
Year built:	2006						
Intermodal connections:	<table border="1"> <tr> <td>Intercity bus connections:</td> <td>None</td> </tr> <tr> <td>Transit connections:</td> <td>Belle Urban Transit: Serves station seven days per week. Frequency every 30 minutes weekday, every 45-60 minutes weekend.</td> </tr> <tr> <td>Bike parking facility:</td> <td>Bike racks outside station building</td> </tr> </table>	Intercity bus connections:	None	Transit connections:	Belle Urban Transit: Serves station seven days per week. Frequency every 30 minutes weekday, every 45-60 minutes weekend.	Bike parking facility:	Bike racks outside station building
Intercity bus connections:	None						
Transit connections:	Belle Urban Transit: Serves station seven days per week. Frequency every 30 minutes weekday, every 45-60 minutes weekend.						
Bike parking facility:	Bike racks outside station building						
Projects under way or completed (2010):	ARRA-funded information kiosk on platform. Completed.						
Improvements needed to accommodate existing and/or new services:	Real-time passenger information screen. Improved signage to and on platforms. Automatic accessible doors to station building. Currently only door to elevator is automatic.						



Sturtevant Rail Station Photos:



Sturtevant station: platforms with two platform canopies/shelters on each platform; safety fence between tracks.



Sturtevant station: side of station building showing sidewalk connections and bike rack.



Sturtevant station: pedestrian access to platforms and pedestrian bridge. Platform canopies/shelters.



Sturtevant station: View of parking lot, driveway, front of station building, enclosed pedestrian bridge access to platforms, and platform canopy.



Sturtevant station: Station interior including waiting areas, vending, and ticketing machine.



Sturtevant station: Platforms with shelters, wheelchair lift, tactile strip on edge, lighting, access bridge and towers.



Sturtevant station: Accessible entrance to elevator and pedestrian bridge to platforms.



Parking



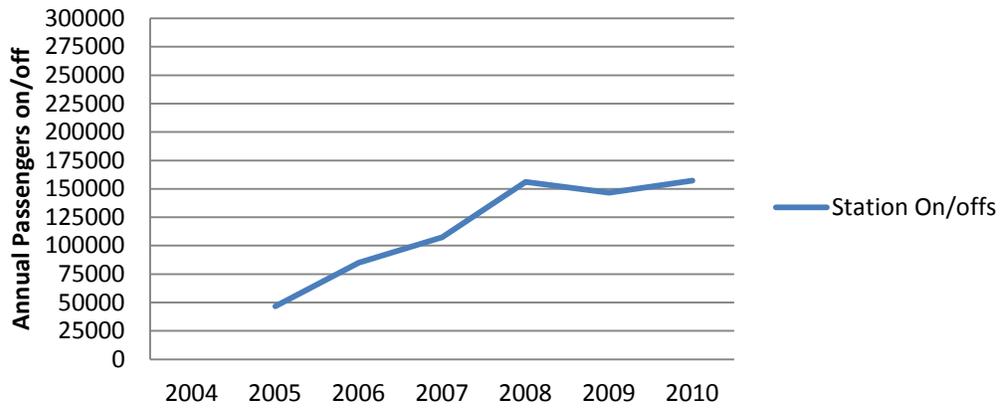
Station exterior with signage



Accessible parking stalls and accessible entrance

Milwaukee Airport Rail Station		
Owner:	Building: State of Wisconsin Platforms: State of Wisconsin (located on property owned by Canadian Pacific Railway) Parking: Milwaukee County	
Operator/management:	Milwaukee County	
Passenger rail services:	<i>Hiawatha Service</i>	
Frequency:	14 train stops daily (seven trains each direction), 12 on Sunday	
Annual ridership:	157,152 (Calendar Year 2010)	
Average daily station on/off :	431 (Calendar Year 2010)	
Parking spaces:	281, including accessible parking spaces	
Facilities, services, and passenger information:	<ul style="list-style-type: none"> • Enclosed heated waiting room with seating, restrooms, vending machines, and Amtrak Quick-trak ticketing machine. • One 400-foot platform with canopy • PA system operated by train conductors • Passenger information screens in the station show static train schedule and dynamic real-time airport flight information (arrivals and departures status.) 	
Attendant:	None	
Ticketing facility:	Amtrak Quik-Trak (electronic ticketing machine)	
Checked baggage:	No	
ADA compliance:	<ul style="list-style-type: none"> • ADA compliant building and platforms at eight inches above top of rail with tactile strip. • Trains require a wheelchair lift. • Public announcement system allows train conductors to remotely make announcements from trains on station speakers 	
Condition (poor, fair, good, very good, excellent):	Excellent	
Year built:	2005	
Intermodal connections:	Intercity bus connections:	Connections to Badger Coaches and Airport Express/Coach USA at airport terminal (reached via shuttle from station).
	Transit connections:	Connections to Milwaukee County Transit System transit service at airport terminal (reached via shuttle from station).
	Bike parking facility:	Bike rack
Projects under way or completed (2010):	Extend platform to 800 feet (ARRA funded). Completed.	
Improvements needed to accommodate existing and/or new services:	Add real-time train arrival/departure information to existing electronic displays in the station. Proposed new services may require a second platform with overhead access.	

Milwaukee Airport Rail Station On/off (Hiawatha Service only)



Milwaukee Airport Rail Station Photos:



Station interior: waiting area, ticketing machine, and real-time passenger information displays with arrival and departure status of trains and flights.



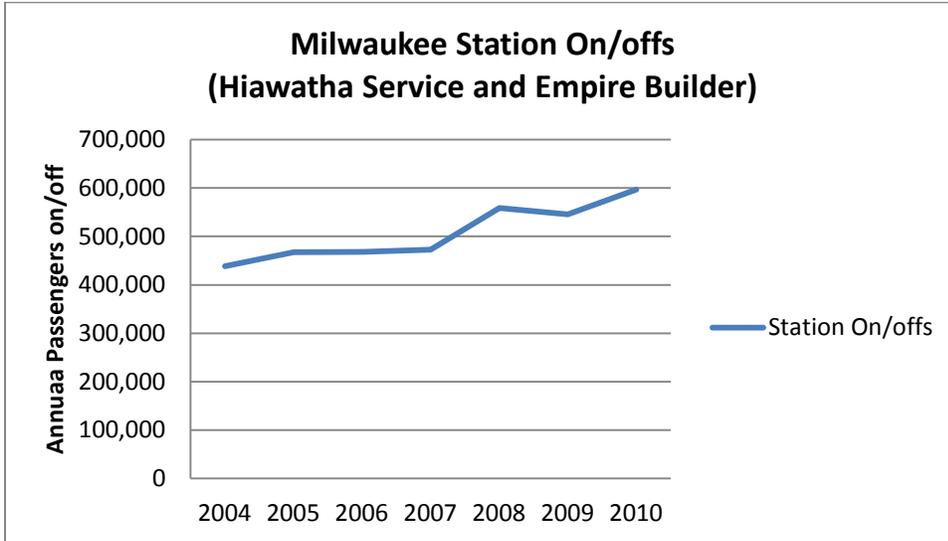
Station building, covered walkways, driveway, passenger pick-up and drop off area, and parking lot.



ADA-compliant platform with yellow tactile strip on edge, eight inches above top of rail, platform, lighting, and canopy. Small platform signs.

Milwaukee Intermodal Station		
Owner:	Building: State of Wisconsin Platforms: Canadian Pacific Railway Parking: State of Wisconsin	
Operator/management:	Milwaukee Intermodal Partners	
Passenger rail services:	Amtrak <i>Hiawatha Service</i> and <i>Empire Builder</i>	
Frequency:	16 train stops daily (eight trains each direction), 14 on Sunday	
Ridership:	596,906 (Calendar Year 2010)	
Average daily station on/offers :	1,635 (Calendar Year 2010)	
Parking spaces:	278, including accessible parking spaces	
Facilities, services, and passenger information:	<ul style="list-style-type: none"> • Full service station with heated and air conditioned waiting areas, restrooms, passenger information and assistance, ticketing, checked baggage, café, vending machines, and taxi stand • Electronic passenger information screen in the station shows daily train schedule, but does not show real-time train arrival/departure status • Three platforms with underground access 	
Attendant:	Fully staffed	
Ticketing facility:	Amtrak ticket agents, Amtrak Quik-Trak (electronic ticketing machine)	
Checked baggage:	Yes	
ADA compliance:	ADA compliant building but train shed has poor accessibility: <ul style="list-style-type: none"> • Platforms are below top of rail and not ADA compliant. • Access ramps to platforms are not ADA compliant. 	
Condition (poor, fair, good, very good, excellent):	Terminal Building: Excellent. Train Shed (including platforms): Poor. Pedestrian tunnel is leaking and has broken concrete, poor lighting, and poor signage. Platforms are in poor condition.	
Year built:	Terminal Building: 2007. Train Shed: 1965	
Intermodal connections:	Intercity bus connections:	<ul style="list-style-type: none"> • Greyhound: Chicago, Fond du Lac, Oshkosh, Appleton, Green Bay, Madison, Wisconsin Dells, Tomah, Eau Claire, Minneapolis/St. Paul • Lamers: Fond du Lac, Oshkosh, Appleton, Stevens Point, Wausau. <i>Amtrak Thruway</i> • Indian Trails: Sheboygan, Manitowoc, Green Bay, Marinette, Upper Peninsula of Michigan. <i>Amtrak Thruway</i> • Wisconsin Coach Lines/Coach USA: Kenosha, Racine • Jefferson Lines: Madison, La Crosse, Winona, MN, Rochester, MN, Minneapolis/St. Paul. Sheboygan, Manitowoc, Green Bay, Wausau, Eau Claire, <i>Amtrak Thruway</i> Bus ticketing, information, and waiting area at station.
	Transit connections:	Milwaukee County Transit System (Only Route 57 serves station directly), seven days/ week, every 18 – 30 minutes, 5 am – 12:30 am.
	Bike parking facility:	Bike lockers and bike rack
Projects under way or completed (2010):	<ul style="list-style-type: none"> • Reconstruct train concourse and platforms. <ul style="list-style-type: none"> ○ ADA compliant platforms raised to eight/ fifteen inches above top of rail with tactile strip. ○ Pedestrian bridge access to platforms with escalators and elevators will be ADA compliant. ○ New signage. • ARRA funded station security and safety projects. 	
Improvements needed to accommodate existing and/or new services:	<ul style="list-style-type: none"> • Display of real-time passenger information on screens (currently only static information displayed). 	

- Completion of new train shed with new platforms and platform access, resulting in a fully accessible station.



Milwaukee Intermodal Station Photos:



Milwaukee Intermodal Station: building, bus bays for intercity buses, drop-off area, and pedestrian access.



Milwaukee Intermodal Station: interior bus waiting area.



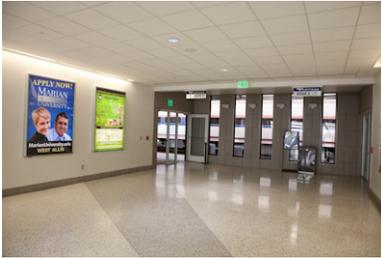
Milwaukee Intermodal Station: interior Amtrak and bus waiting areas.



Bus bays



Terminal exterior with bus entrance/exit pedestrian street access, passenger pick-up/drop-off area.



Exit to platforms



Amtrak ticketing



Tracks and train shed



Train shed: platform (non-ADA compliant due to width near tunnel)



Platform access ramp



Deteriorated girders and roof



View of one of the below-top-of-rail platforms

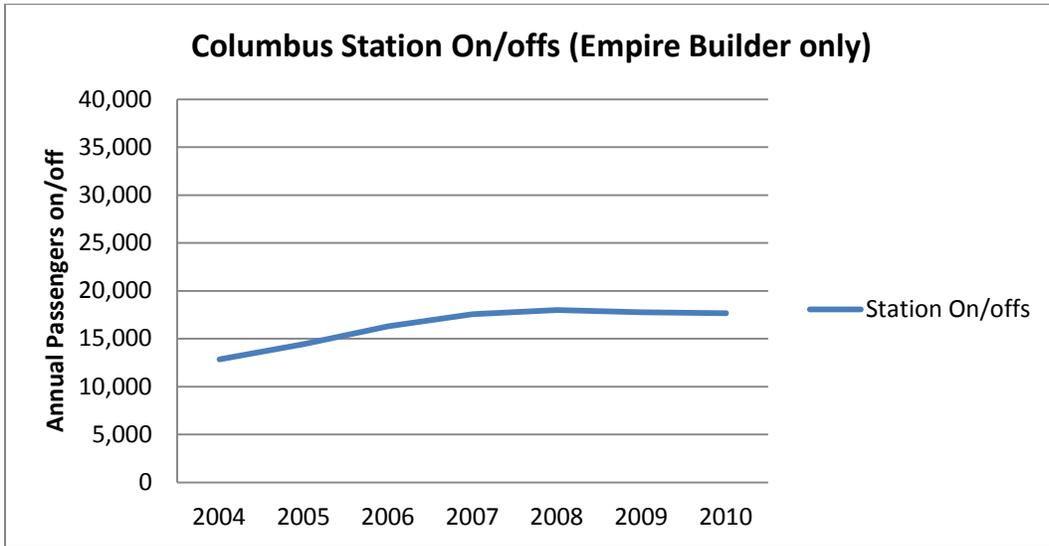


Ramps between platforms and tunnels: non-ADA compliant. Broken concrete and poor condition of tunnel.



Columbus, WI		
Owner:	Building: CMC Heartland Partners Platforms: Canadian Pacific Railway	
Operator/management:	Amtrak	
Passenger rail services:	Amtrak <i>Empire Builder</i>	
Frequency:	Two train stops daily (one train each direction)	
Ridership:	17,659 (Calendar Year 2010)	
Average daily station on/off:	48 (Calendar Year 2010)	
Parking spaces:	Summer: 60 spaces Winter: 35 spaces	
Facilities, services, and passenger information:	Enclosed heated waiting room with seating and restrooms and window AC unit. Two platforms below top of rail (not raised). No platform canopies. Passenger information posted and available, but no information screens in the station. No vending.	
Attendant:	Yes	
Ticketing facility:	Amtrak ticketing agent	
Checked baggage:	Yes	
ADA compliance:	Building and platform are not ADA compliant and have poor accessibility. <ul style="list-style-type: none"> • There are steps to enter building, requires a portable ramp to be used for wheelchairs entering building • Platforms are below top of rail (not raised) • No accessible parking spaces. Wheelchair lift being installed (2010) 	
Condition (poor, fair, good, very good, excellent):	Fair. Driveway and parking lot are not paved and in poor condition with no striping. Platforms uneven, below top of rail. Poor signage. Access to building and platforms poor. Minimal lighting.	
Year built:	1906	
Intermodal connections:	Intercity bus connections:	Lamers Bus Lines (Madison-Green Bay route)
	Transit connections:	None
	Bike parking facility:	Bike rack outside building accommodates up to four bikes. Three free bikes are provided by the community at the station.
Projects under way or completed (2010):	ARRA funded Amtrak Mobility First improvements ¹ : wheelchair lift with enclosure and pad, sidewalk to platform, sidewalk and curb from parking to platform. Completed in 2010.	
Improvements needed to accommodate existing and/or new services:	<ul style="list-style-type: none"> • Completion of all the required accessibility projects so that the station is fully accessible. This includes the wheelchair lift currently under way, but also platform improvements (raised with tactile strips, lighting) and building improvements (accessible entry and door to building) • Parking lot and driveway improvements including paving, striping, lighting, and accessible spaces • Sidewalk connection from building to street • New up-to-date Amtrak signage and information • Canopy or shelter recommended on second platform (across from station building) 	

¹ Amtrak Mobility First Program is an ARRA funded initiative to improve accessibility at Amtrak stations around the nation.



Columbus Rail Station Photos:



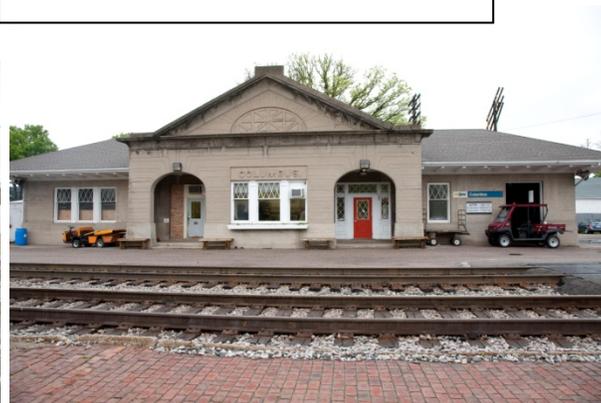
Columbus rail station: parking lot (gravel with drainage problem)



Columbus rail station: entry driveway to station and parking



Columbus rail station: platform next to building (below top of rail, no tactile strip on edge)



Columbus rail station: view of station from opposite platform (below top of rail, uneven surface, no tactile strip on edge)



Columbus rail station: entrance to building from driveway and parking (note steps, non-accessible door (narrow, not automatic), and drainage problem).

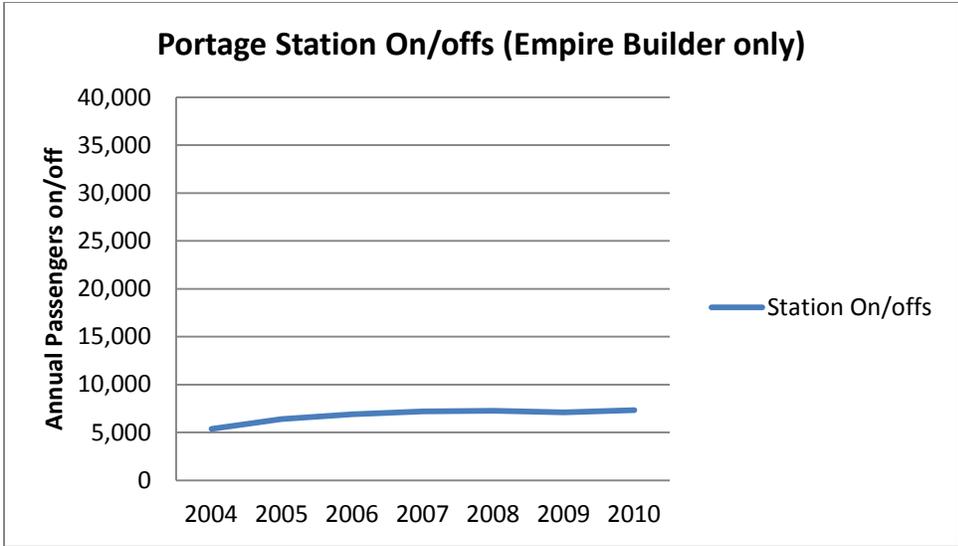


Columbus rail station: north side platform (note lack of shelter)



Columbus rail station: waiting room and ticket window

Portage							
Owner:	Canadian Pacific Railway						
Operator/management:	Amtrak						
Passenger rail services:	Amtrak <i>Empire Builder</i>						
Frequency:	Two train stops daily (one train each direction)						
Ridership:	7,322 (Calendar Year 2010)						
Average daily station on/off:	20 (Calendar Year 2010)						
Parking spaces:	Limited long-term parking available in the Canadian Pacific Railway (CP Rail) parking lot. CP Rail allows Amtrak long-term customers to use some spaces in the CP Rail Portage rail yard and offices parking lot if available.						
Facilities, services, and passenger information:	Enclosed shelter on platform (no heat or air conditioning), no restrooms. No public announcement system. No schedule information. One short platform of approximately 250 feet (no canopy). No vending. Limited seating in shelter.						
Attendant:	None						
Ticketing facility:	None						
Checked baggage:	No						
ADA compliance:	Enclosed shelter accessible. Platforms do not have tactile strip, and are below top of rail. Wheelchair lift is being installed in 2010. Two well-marked accessible parking spaces. Door to shelter not automatic. No public announcement system.						
Condition (poor, fair, good, very good, excellent):	Good. Platform and parking has new blacktop						
Year built:	1990						
Intermodal connections:	<table border="1"> <tr> <td>Intercity bus connections:</td> <td>Lamers Bus Lines (Madison-Wausau route).</td> </tr> <tr> <td>Transit connections:</td> <td>Portage shared-ride taxi</td> </tr> <tr> <td>Bike parking facility:</td> <td>None.</td> </tr> </table>	Intercity bus connections:	Lamers Bus Lines (Madison-Wausau route).	Transit connections:	Portage shared-ride taxi	Bike parking facility:	None.
Intercity bus connections:	Lamers Bus Lines (Madison-Wausau route).						
Transit connections:	Portage shared-ride taxi						
Bike parking facility:	None.						
Projects under way or completed (2010):	Amtrak Mobility First Project: Wheelchair lift, enclosure, and pad. \$31,000 (ARRA funded). Completed in 2010.						
Improvements needed to accommodate existing and/or new services:	<ul style="list-style-type: none"> • New longer platform at eight inches above top of rail with tactile strip • Improved information and signage • Additional Amtrak parking • Restrooms • Heated and air conditioned waiting area. • Public announcement system 						



Portage Station Photos

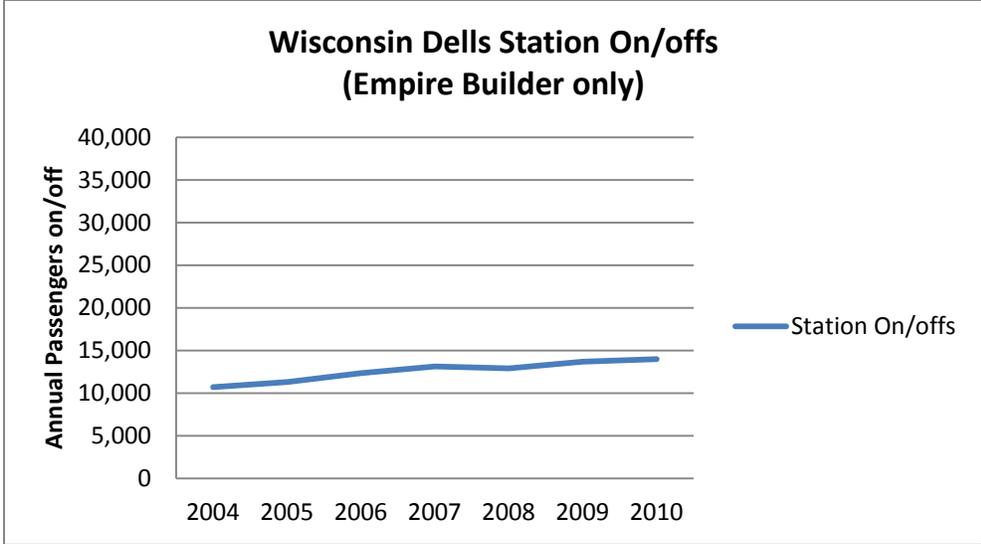


Enclosed shelter with benches; accessible parking spaces



Platform: Below top of rail. Recently resurfaced.

Wisconsin Dells							
Owner:	Building: City of Wisconsin Dells Platforms: Canadian Pacific Railway						
Operator/management:	City of Wisconsin Dells						
Passenger rail services:	Amtrak <i>Empire Builder</i>						
Frequency:	Two train stops daily (one train each direction).						
Ridership:	13,981 (Calendar Year 2010)						
Average daily station on/off:	38 (Calendar Year 2010)						
Parking spaces:	Approximately 25 parking spaces adjacent to the station, municipal parking lots nearby. Nine one-hour slots available (paved), long-term spaces are gravel, unmarked. Drainage problems on the gravel area.						
Facilities, services, and passenger information:	<ul style="list-style-type: none"> • Enclosed waiting area with heating and AC and restrooms • Passenger information from caretaker. A schedule and map is posted and brochures available • One raised asphalt platform with benches (but no canopy/shelter) • Rental car drop-off box and pay phone (no vending) 						
Attendant:	Caretaker						
Ticketing facility:	None						
Checked baggage:	No						
ADA compliance:	<ul style="list-style-type: none"> • Raised platforms above top of rail but not at required eight inches • Platform has tactile strip • Trains require wheelchair lift • Well-marked accessible parking spaces with curb ramp • Small step to get into building. Door to building not automatic and narrow • No public announcement system. 						
Condition (poor, fair, good, very good, excellent):	Very good. Part of parking lot unpaved and not striped. Drainage problems in this area.						
Year built:	1989						
Intermodal connections:	<table border="1"> <tr> <td>Intercity bus connections:</td> <td>Greyhound serves Wisconsin Dells but stop is approximately 1 mile from the Amtrak station.</td> </tr> <tr> <td>Transit connections:</td> <td>None (but private taxi available)</td> </tr> <tr> <td>Bike parking facility:</td> <td>None</td> </tr> </table>	Intercity bus connections:	Greyhound serves Wisconsin Dells but stop is approximately 1 mile from the Amtrak station.	Transit connections:	None (but private taxi available)	Bike parking facility:	None
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Transit connections:	None (but private taxi available)						
Bike parking facility:	None						
Projects under way or completed (2010):	ARRA funded Mobility First improvements: New wheelchair lift with enclosure, pad. Completed in 2010.						
Improvements needed to accommodate existing and/or new services:	<ul style="list-style-type: none"> • New platform at eight inches above top of rail with tactile strip • Accessibility improvements to building entrances (doors) • Canopy or shelter recommended • Paving of entire parking lot with striping • Public announcement system installed • For new services, passenger information screens 						



Wisconsin Dells Station Photos



Station building exterior



Station building and accessible parking stalls



Platform at top of rail with tactile strip





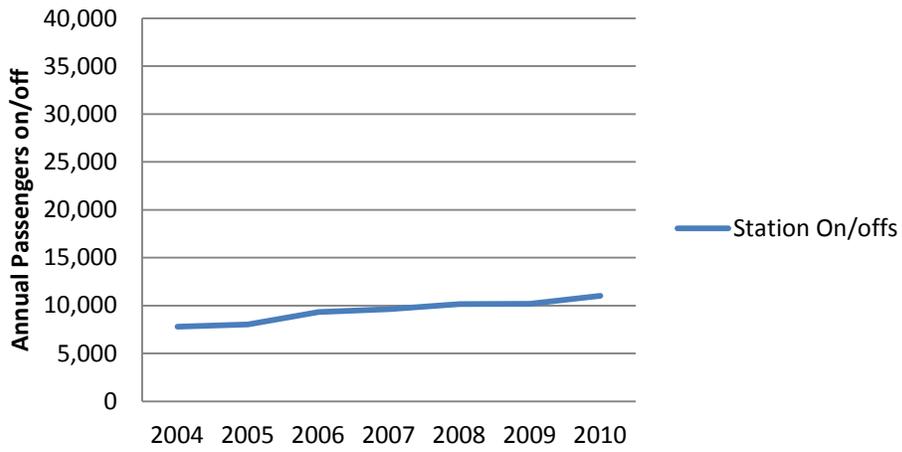
Gravel parking lot and platform



Gravel parking with drainage problems

Tomah		
Owner:	Canadian Pacific Railway	
Operator/Management:	Canadian Pacific Railway	
Passenger rail services:	Amtrak <i>Empire Builder</i>	
Frequency year:	Two train stops daily (one train each direction)	
Ridership:	11,035 (Calendar Year 2010)	
Average daily station on/off:	30 (Calendar Year 2010)	
Parking spaces:	Approximately 15 parking spaces	
Facilities, services, and passenger information:	<ul style="list-style-type: none"> • Station building provides enclosed heated waiting area with restrooms but no air conditioning • One platform with a shelter with bench • Vending machine • Caretaker provides train status information on dry-erase board in waiting room 	
Attendant:	Caretaker	
Ticketing facility:	None	
Checked baggage:	No	
ADA compliance:	<p>Station, pathways and platform have barriers limiting accessibility</p> <ul style="list-style-type: none"> • Platform has cracks and is below top of rail • Station building not accessible (step required to enter waiting room) • No accessible parking spaces 	
Condition (poor, fair, good, very good, excellent):	Good. Platform in poor condition, except for new ADA mini-high platform. Parking lot has been paved and striped. Inadequate signage on property. Station building and parking lot has no Amtrak signage. Interior of waiting room and restrooms are clean with newer fixtures.	
Year built:	Station building built in early 1900s	
Intermodal connections:	Intercity bus connections:	Greyhound serves Tomah but bus stop is about two miles from the Amtrak station
	Transit connections:	Tomah shared-ride taxi
	Bike parking facility:	None
Projects under way or completed (2010):	<p>ARRA funded Mobility First improvements:</p> <ul style="list-style-type: none"> • ADA parking spaces and wheelchair lift (completed) • A new 550-foot eight inches above top of rail platform with tactile edge (project postponed). 	
Improvements needed to accommodate existing and/or new services:	<ul style="list-style-type: none"> • New platform at eight inches above top of rail with tactile strip • Accessible entrance to station building. • Improved signage • Improved exterior lighting 	

Tomah Station On/offers (Empire Builder only)



Building, non-accessible entrance to waiting area, vending



Shelter on platform.



Front of building (from parking/drop off area)



View of building from platform. Note cracked pavement and drainage problem.

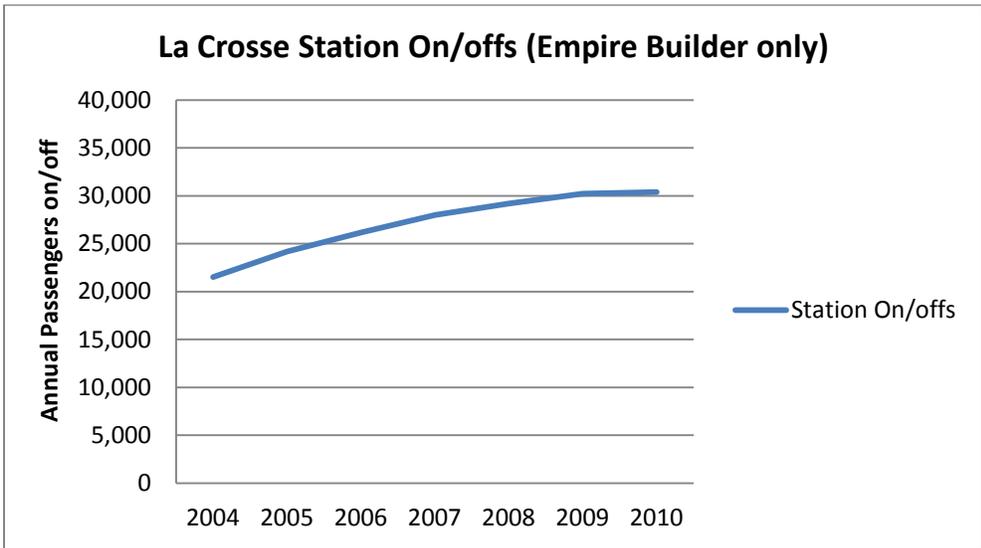


Interior of waiting room. Door not accessible.



Platform. No tactile edge, below top-of-rail, and cracked pavement

La Crosse		
Owner:	Building and parking: La Crosse Depot LLC Platforms: Canadian Pacific Railway	
Operator/management:	La Crosse Depot LLC,	
Passenger rail services:	Amtrak <i>Empire Builder</i>	
Frequency year:	Two train stops daily (one train each direction).	
Ridership:	30,395 (Calendar Year 2010)	
Average daily station on/off:	83 (Calendar Year 2010)	
Parking spaces:	Approximately 50 free parking spaces available to Amtrak passengers, 20 short-term and 30 long-term. Long-term requires a free permit.	
Facilities, services, and passenger information:	<ul style="list-style-type: none"> • Full service station; enclosed waiting area with heating and air conditioning, restrooms, passenger information, ticketing, and checked baggage • One asphalt platform raised slightly above top of rail (2 – 4 inches) with tactile strip • Canopy does not cover platform but is adjacent to station building 	
Attendant:	Fully staffed	
Ticketing facility:	Amtrak ticket agent	
Checked baggage:	Yes	
ADA compliance:	Building accessible from parking lot and to platform. Platform is below eight inches above top of rail but is raised with tactile strip. Three accessible parking spaces but not striped well. No public announcement system.	
Condition (poor, fair, good, very good, excellent):	Very good. Parking lot in poor condition with cracked concrete and no striping and inadequate lighting. Building in very good to excellent condition. Outdated Amtrak sign on building.	
Year built:	1927, renovated in 1998. <i>Note:</i> Station is on the National Register of Historic Places.	
Intermodal connections:	Intercity bus connections:	Jefferson Lines serves La Crosse at the La Crosse Grand River Station downtown, approximately one mile from the Amtrak station. Jefferson Lines serves Winona, MN, Rochester, MN, Minneapolis/St. Paul, Sparta, Madison, and Milwaukee.
	Transit connections:	La Crosse MTU bus stop is a three block walk from the station. Another stop on a different route is located five blocks from station. Frequencies every 30 minutes.
	Bike parking facility:	None
Projects under way or completed (2010):	ARRA funded Mobility First improvements: Wheelchair lift with enclosure, pad, and sidewalk to platform. \$31,000 was completed in 2010. La Crosse plans to provide new pavement between the station building and platform, and Amtrak plans to construct a new platform.	
Improvements needed to accommodate existing and/or new services:	<ul style="list-style-type: none"> • New platforms at eight inches above top- of-rail with tactile strip. • Parking lot resurfacing and striping • Resurfacing areas between station building and platform (where ballast currently is located) • Public announcement system • New signage on building and on platforms and parking lot 	



Front of building and parking



Platform side of building/canopy



Accessible entrance to building from platforms (on left)



Restored interior waiting room and ticket counter



Parking (note cracked concrete and no striping)



Area between platform and building. Note ballast and gravel areas, and cracked pavement.



Building and platform and canopy. Note large area between building and platform with ballast.



Platform with tactile edge and sign

Amtrak *Hiawatha Service* and/or *Empire Builder* Stations in Illinois and Minnesota near Wisconsin Border

(For informational purposes only)

Chicago Union Station	
Owner:	Chicago Union Station Company
Operator/management:	Amtrak
Passenger rail services (to Wisconsin):	Amtrak <i>Hiawatha Service</i> , <i>Empire Builder</i>
Frequency:	16 train stops daily (eight trains each direction), 14 on Sunday
Ridership:	Not available
Average Daily Station on/off:	Not available
Parking spaces:	500 short-term, 500 long-term. Parking is also available at nearby private parking lots.
Facilities, services, and passenger information:	Full service station with ticketing, checked baggage, Red Cap assistance, enclosed waiting room, restrooms, passenger information and assistance, food service, telephones, and taxi stand.
Attendant:	Fully staffed station
Ticketing facility:	Amtrak ticket agents, Amtrak Quik-Trak (electronic ticketing machine)
Checked baggage:	Yes
ADA compliance:	Access to stations, platforms and trains. Trains require a wheelchair lift.
Condition (poor, fair, good, very good, excellent):	Good. Train shed has little natural light and poor ventilation system (exhaust from trains is noticeable in the underground train shed).
Year built:	1925. Extensive renovations in 1991.
Intermodal connections:	Intercity bus connections: <ul style="list-style-type: none"> • Van Galder/Coach USA: Rockford, IL, S. Beloit, IL (Beloit, WI), Janesville, WI, and Madison, WI. <i>Amtrak Thruway</i> • Greyhound Lines: Indianapolis, IN, Louisville, KY • Megabus: Detroit, St. Louis, Minneapolis/St. Paul, Cleveland, Columbus, Cincinnati, Des Moines, Kansas City, Memphis, Madison, Milwaukee
	Transit connections: <ul style="list-style-type: none"> • Metra commuter rail trains • Chicago Transit Authority buses • Chicago Transit Authority rapid transit three blocks away
	Bike parking facility: Bike racks
Projects completed or under way (2010):	ARRA (American Recovery and Reinvestment Act of 2009) funded projects for bridge and station security and life safety, and improvements to track and train maintenance facilities.
Improvements needed to accommodate existing and/or new services:	Completion of “state of good repair” projects and all the required accessibility projects so that the station is fully accessible. Improvements to train shed.

Glenview, IL		
Owner:	Metra	
Operator/management:	Metra	
Passenger rail services (to Wisconsin):	Amtrak <i>Hiawatha Service, Empire Builder</i>	
Frequency:	16 train stops daily (eight trains each direction), 14 on Sunday	
Ridership:	66,700 (Calendar Year 2010)	
Average daily station on/off:	183 (Calendar Year 2010)	
Parking spaces:	Free parking for Amtrak passengers is available in Metra commuter rail parking lots. Permit required from Amtrak agent. Four spaces allotted for long-term parking for Amtrak customers. Spaces (short-term and long-term) are quickly filled during the morning commute hours by Metra riders (Monday – Friday).	
Facilities, services, and passenger information:	Full service station; enclosed waiting area, restrooms, passenger information and assistance, ticketing, and taxis.	
Attendant:	Fully staffed station	
Ticketing facility:	Amtrak ticket agent, Amtrak Quik-Trak (electronic ticketing machine)	
Checked baggage	No	
ADA compliance:	Station building and platforms compliant. Trains require a wheelchair lift .	
Condition (poor, fair, good, very good, excellent):	Excellent	
Year built:	1995	
Intermodal connections:	Intercity bus connections:	None
	Transit connections:	Pace bus service, Metra commuter rail
	Bike parking facility:	Covered bike racks
Projects completed or under way (2010):	Resurface parking lots east of Lehigh	
Improvements needed to accommodate existing and/or new services:	Completion of all the required accessibility projects so that the station is fully accessible.	

Winona, Minnesota		
Owner:	Canadian Pacific Railway	
Operator/management:	Amtrak	
Passenger rail services (to Wisconsin):	Amtrak <i>Empire Builder</i>	
Frequency:	Two train stops daily (one train each direction)	
Ridership:	24,159 (Calendar Year 2010)	
Average daily station on/off:	66 (Calendar Year 2010)	
Parking spaces:	Approximately 20 parking spaces	
Facilities, services, and passenger information:	Full service station; enclosed waiting area, restrooms, passenger information, ticketing, and checked baggage.	
Attendant:	Fully staffed	
Ticketing facility:	Amtrak ticket agent	
Checked baggage:	Yes	
ADA compliance:	Station, pathways and platform have some barriers limiting full accessibility. Trains require wheelchair lift.	
Condition (poor, fair, good, very good, excellent):	Good	
Year built:	1888	
Intermodal connections:	Intercity bus connections:	Shuttle service by Specialty Tours between Winona station and Rochester, MN (reservations are required).
	Transit connections:	Winona Transit stop
	Bike parking facility:	None
Projects completed or under way (2010):	ARRA funded Mobility First improvements	
Improvements needed to accommodate existing and/or services:	Completion of all the required accessibility projects so that the station is fully accessible.	

Red Wing, Minnesota		
Owner:	Building: Red Wing Property Conservation Platforms: Canadian Pacific Railway	
Operator/management:	Amtrak	
Passenger rail services (to Wisconsin):	Amtrak <i>Empire Builder</i>	
Frequency:	Two train stops daily (one train each direction)	
Ridership:	10,813 (Calendar Year 2010)	
Average daily station on/off:	30 (Calendar Year 2010)	
Parking spaces:	Approximately 25 parking spaces	
Facilities, services, and passenger information:	Heated enclosed waiting area and restrooms	
Attendant:	Caretaker	
Ticketing facility:	None	
Checked baggage:	No	
ADA compliance:	Platforms at top of rail, building accessible. Trains require wheelchair lift.	
Condition (poor, fair, good, very good, excellent):	Good	
Year built:	1904	
Intermodal connections:	Intercity bus connections:	None
	Transit connections:	Red Wing RIDE Transit, Hiawathaland Transit
	Bike parking facility:	None
Projects completed or under way (2010):	ARRA funded Mobility First improvements	
Improvements needed to accommodate existing and/or new services:	Completion of all the required accessibility projects so that the station is fully accessible.	

St. Paul/ Minneapolis, Minnesota (Midway Station)		
Owner:	Amtrak	
Operator/management:	Amtrak	
Passenger rail services (to Wisconsin):	Amtrak <i>Empire Builder</i>	
Frequency:	Two train stops daily (one train each direction).	
Ridership:	123,371 (Calendar Year 2010)	
Average daily station on/off:	338 (Calendar Year 2010)	
Parking spaces:	Approximately 200 free short-term and long-term parking spaces. A permit from the Amtrak agent is required for long-term parking.	
Facilities, services, and passenger information:	Full service station; enclosed waiting area, restrooms, passenger information and assistance, ticketing, checked baggage, vending machines, and taxis.	
Attendant:	Fully staffed.	
Ticketing facility:	Amtrak ticket agents, Amtrak Quik-Trak (electronic ticketing machine)	
Checked baggage:	Yes	
ADA compliance:	Building is accessible. Platforms at top of rail. Trains require wheelchair lift.	
Condition:	Good	
Year built:	1978	
Intermodal connections:	Intercity bus connections:	Jefferson Lines buses to Duluth, Eau Claire, Wausau, Green Bay, and Milwaukee
	Transit connections:	Nearest Metro Transit bus stop located 0.28 miles from the station
	Bike parking facility:	None
Projects completed or under way (2010):	Amtrak will move to St. Paul Union Depot in 2014. Midway station will close.	
Improvements needed to accommodate existing services:	Completion of all the required accessibility projects so that the station is fully accessible.	

References:

Intercity Rail Stations Served by Amtrak, a Report on Accessibility and Compliance with the Americans with Disabilities Act of 1990. Amtrak. February 1, 2009

Amtrak System Timetable; Winter, 2010

Walter Lander, Amtrak.

Site visits to Wisconsin Amtrak stations. July 28th, 2010 and August 30th, 2010. Photography by Kurt Miller.

Great American Stations Web site, May 2010

Google Earth Maps, May 2010