EXECUTIVE OFFICES
- Office of the Secretary oversees WisDOT’s operations, policies and positions on issues related to all divisions and the state’s transportation infrastructure.
- Office of General Counsel researches and drafts legal opinions, administrative rules and proposed legislation. Provides legal advice to the agency and coordinates a variety of department legal activities including administrative rule development and tracking of legislation.
- Office of Public Affairs provides information about WisDOT policies and programs to the general public through news releases, publications, social media and audio-visual programs; coordinates public education campaigns and distributes internal communication materials.

FUNCTIONAL DIVISIONS
- Transportation System Development oversees development, maintenance, and operations functions of the State Trunk Highway (STH) system. Provides uniform direction in planning, design, and construction phases of project delivery as well as improving the safety and efficiency of the STH system. Provides leadership in the protection of public interests and resources through public and local interactions.
- Motor Vehicles provides vehicle registration and drivers licenses; administers motor vehicle laws; licenses motor vehicle dealerships; and administers a vehicle emissions testing program.
- State Patrol enforces traffic and criminal laws; promotes highway safety; helps motorists in need; inspects trucks, buses and ambulances; and helps local law enforcement agencies with natural disasters or civil disturbances.

ORGANIZATION
- Budget and Strategic Initiatives oversees the department’s biennium budget; manages the department’s performance improvement program; administers the department’s research and library programs and serves as the liaison for federal transportation issues. The division also develops and coordinates department strategic initiatives.
- Business Management manages WisDOT’s day-to-day business in the areas of accounts payable, financial management services, information technology, records and forms management, facilities, fleet, purchasing, safety and risk management.
- Transportation Investment Management conducts long-range, multimodal transportation planning, and guides the use of state and federal transportation dollars based upon research and data analysis of the state’s transportation systems.

ACCESS TO PUBLIC RECORDS & GENERAL FEES FOR OBTAINING A COPY OF RECORDS
It is the state of Wisconsin policy and WisDOT’s public records policy that all persons are entitled to the greatest possible information regarding the affairs of government and the official act of those officers and employees who represent the people.

WisDOT, in compliance with the provisions of Wis. Stat. § 19.34 and the above-mentioned policies, provides notice to the public regarding accessibility to records for which WisDOT is responsible. These records are accessible to the public during the hours of 7:45 a.m. and 4:30 p.m., Monday through Friday, not by appointment.

WisDOT may charge reasonable copy, search and shipping fees. For electronic records, no reproduction fee will be charged if the requested records exist in electronic format, but costs for computer disks or tapes, central processing unit and staff time needed to run the computer to produce the record may be charged. The photocopy fee established by the department’s public records policy, except where otherwise set by law, is set at $0.15 per printed page and at $0.07 per page for converting paper records to electronic format. An additional fee may also be charged no more than $0.14 per CD or DVD on which electronic records are provided. A mailing or shipping fee may also be charged reflecting the actual, necessary and direct cost of shipping or mailing a record. If the record search cost exceeds $50, WisDOT may charge a location fee at the hourly rate of the lowest-paid employee capable of performing the task. The hourly rate, however, may not exceed $30 per hour. Fees will not be charged by WisDOT for the cost to review records in order to remove or redact confidential information. DMV is authorized to charge an additional search fee for driver and vehicle title and registration records. WisDOT may require a prepayment of any fees if the total copying or chargeable search fees exceed $5. WisDOT may also waive or reduce copy and search fees, if waiver is determined to be in the public interest. Sales tax is not charged for searches or copies of materials that are public records unless the records are produced expressly for the purpose of sale.

PROCEDURE TO FOLLOW TO REQUEST COPIES OF RECORDS
Make your request orally, by email or in writing, to the Records Custodian listed below. If the records are not maintained by the Records Custodian, ask for help in determining where that record information is kept.

1. Once contacted, the Records Custodian will review your request to determine if the record or records exist. Any request for a record must reasonably describe the record or information sought. (Please note that not all record information is available for inspection or copying because access may be prohibited by state or federal law.)

2. Once your request has been reviewed and the Records Custodian determines existence of the record and accessibility, the Records Custodian will provide you with a copy of the record information or allow you to inspect the record information, and provide a place for that review.

3. If your request is denied, in whole or in part, the Records Custodian will explain in writing the legal reason why your request cannot be granted.

4. Please make your check for the records fees payable for the exact amount to: Wisconsin Department of Transportation, or as otherwise indicated by the Records Custodian.

WISDOT LEGAL RECORDS CUSTODIANS AND STATE PUBLIC OFFICIALS

Executive Offices
Craig Thompson, Secretary
Paul Hammer, Deputy Secretary
Joel Nilsenstuen, Assistant Deputy Secretary

Wisconsin Department of Transportation
4822 Madison Yards Way, Room S903
Madison, Wisconsin 53705
Telephone: (608) 266-1113
FAX: (608) 266-9912
Email: DOTEXEC@dot.wi.gov

Division of Budget and Strategic Initiatives
Aileen Switzer, Administrator
Wisconsin Department of Transportation
4822 Madison Yards Way, 9th Floor South
Madison, Wisconsin 53705
Telephone: (608) 266-0150
Email: DOTEDEX@divisionBudgetandStrategicInitiatives@dot.wi.gov

Division of Transportation Investment Management
Joseph Nestler, P.E., Administrator
Wisconsin Department of Transportation
4822 Madison Yards Way, 6th Floor South
Madison, Wisconsin 53705
Telephone: (608) 266-0255
Email: DOTDTIMOpenRecords@dot.wi.gov

General Contact for WisDOT Public Records Requests
DOTOpenRecords@dot.wi.gov

OFFICE HOURS
WisDOT Headquarters
Hill Farms State Office Building
4822 Madison Yards Way, South Tower, Madison
7:45 a.m. – 4:30 p.m.
Transportation System Regional Offices
7:45 a.m. – 4:30 p.m.

State Patrol Regional Posts
7:45 a.m. – 4:30 p.m.
Motor Vehicles Customer Service Centers
Hours vary.
Please inquire at appropriate office.

Division of Transportation System Development
Rebecca Burkell, Administrator
Wisconsin Department of Transportation
P.O. Box 7965, Madison, Wisconsin 53707-7965
Telephone: (608) 266-8498
Email: division-office.dtsd@dot.wi.gov

Division of Motor Vehicles
Kristina Boardman, Administrator
Wisconsin Department of Transportation
P.O. Box 9711, Madison, Wisconsin 53707-9711
Telephone: (608) 266-1113
FAX: (608) 261-0136

Division of State Patrol
Anthony Burnell, Superintendent
Wisconsin Department of Transportation
4822 Madison Yards Way, 9th Floor South
Madison, Wisconsin 53705
Telephone: (608) 847-1234
FAX: (608) 267-4466

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HP-Rec-Access