

Other Commercial Motor Vehicle Telephone Resources

Wisconsin Commercial Trucks

Motor Carrier Registration.. 608-266-9900
CDL..... 608-264-7049
Fuel Tax..... 608-266-9900
PC/LC Number 608-266-9900
Oversize/Overweight Permits 608-266-7320

Federal Motor Carrier Safety Administration

USDOT Number 800-832-5660
MC# (Operating Authority). 800-832-5660
FMCSA Safety Hotline..... 888-368-7238
FMCSA Wisconsin..... 608-662-2010

Drivers & License Plates and Titles

Driver License/Records..... 608-266-2353
License Plates and Titles 608-264-7447

Occupational Safety & Health Administration

OSHA Hotline 1-800-321-6742



Online resources
at your fingertips!

Websites

Wisconsin State Patrol
wsp.wi.gov

Federal Motor Carrier Safety Administration
www.fmcsa.dot.gov

FMCSA National Consumer Database
<https://nccdb.fmcsa.dot.gov/>

Occupational Safety and Health Administration
osha.gov

OSHA Online Complaint Site
osha.gov/form/osha7



Questions about your driver or carrier inspection report?

Go to the FMCSA website:
dataqs.fmcsa.dot.gov



May 2023

Wisconsin State Patrol Motor Carrier Investigation Unit



Where can I go to get help for motor carrier questions?

(608) 267-9762

or

DOTDSPWIMCEIS@dot.wi.gov

Motor Carrier Information System (MCIS)



What is MCIS? Motor Carrier Information System

While simple in design and technology, the Motor Carrier Information System (MCIS) has proven to be a very reliable method of delivering timely answers to **specific Commercial Motor Vehicle regulatory questions.**

In essence, the MCIS is a voice and email system monitored daily (every hour on the hour), Monday through Friday, from 8 a.m. to 3 p.m. Questions will generally receive a return phone call or email within two hours. Any questions received after 3 p.m. are returned the next business day. The information system is closed on holidays and other state mandated closures. Staff will respond to the number or email contact information provided. Half of the system is automated, and the other half provides a person to talk with.

How does the system work?

Your question will be answered by an automated voicemail system or email. You will be asked to leave your **name, telephone number, email address, and a detailed message.** An answer will be researched, and your message will be returned. If no one is available to take the return call, a message will be left with a response to the original inquiry.

Who staffs the MCIS?

The Investigative Staff of the Wisconsin State Patrol's Motor Carrier Investigation Unit (MCIU) provides this information service. Highly trained investigators and inspectors research all regulatory questions prior to providing a response. It is important to recognize that the MCIU is available to assist with inquiries related to the Federal Motor Carrier Safety Regulations, state laws, and Wisconsin Department of Transportation administrative rules. Any inquiries regarding requests for open records, CMV permits, CMV registration, and CDL licensing will be referred to the appropriate resource for response.

If I contact the MCIS about an issue not related to motor carrier regulations, what can I expect?

The staff maintains a comprehensive referral list of telephone and website contacts. This list allows us to provide the necessary contact information to make sure you get your question answered by the most appropriate program source.

What if I have a complaint about a Commercial Motor Vehicle carrier or driver?

We often receive complaints about various motor carrier related issues. Generally, these concern workplace safety or hazardous operations. Workplace issues, such as allegations of employers forcing employees to operate unsafe equipment or to violate driving time requirements are answered by the Occupational Safety and Health Administration. Motor carrier operational complaints are answered by the Federal Motor Carrier Safety Administration National Hot Line. Contact information for these agencies can be found on the back of this brochure.

**IF YOU WITNESS
DANGEROUS or UNSAFE DRIVING
or an activity that is a
THREAT TO LIVES or PROPERTY,
CALL 911**

**COMBAT HUMAN TRAFFICKING
888-373-7888**

Make the call. Save lives.
truckersagainstrafficking.org

