Badger TraCS Current Issue List

Reverse Chronological Order

Issue # 2919

Microsoft Print to PDF program does not work from print preview. This is broke when Clicking Print, select report, review, print current or print all.

Date Issue Added

15-Apr-19

WorkAround

Click Print, Select Report, Print

Issue # 2909

Alcohol Informaing the Accused Report: corrected Misspelling of commercial.

Date Issue Added

05-Apr-19

WorkAround

Update in Fall 2019

Issue # 2906

Equipment: Fixed Asset ID not being added to Common information.

Date Issue Added

03-Apr-19

WorkAround

In Jun Update

Issue # 2904

ELCI Form: Ordinance drop down not always working

Date Issue Added

01-Apr-19

WorkAround

Issue # 2900

Inspection Form: Add New from Inspection form to ELCI. Unable to use carrier from common information to populate defendant info for non individual

Date Issue Added

01-Apr-19

WorkAround

Issue **# 289**9

Alcohol Form: When tabbing through Additional Information section, it will skip from Arrest Time to Select All that Apply. It skips over the Traffic related field. The tab order for the Additional Information section needs to be gone through entirely. it skis all over the place. If on Traffic related it will skip down to suspected drugs. If on the cancel drift test.. that will skip back to the Traffic related field. Please just go through whole section.

Date Issue Added

01-Apr-19

WorkAround

Citizen Contact: Tabbing through form, wehn you get to the Individual's Actions section and tab off the 'Traffic' field it will skip past the first four fields in the Vehicle section and go right to Expiration year. If you start at the license plate number field and tab through it will jump from Country of Issuance to the VIN number.

Date Issue Added

01-Apr-19

WorkAround

Issue # 2896

Citations: Website Information not displaying properly.

Date Issue Added

01-Apr-19

WorkAround

In Jun Update

Issue # 2895

Associate/Individual section city field doesn't shorten name to N Fond Du Lac

Date Issue Added

01-Apr-19

WorkAround

Issue # 2894

Warning Redacted Report not working properly

Date Issue Added

01-Apr-19

WorkAround

Redact manually, Fixed in June 2019

Issue # 2882

DNR Citation Form: VIN Error: 9 character snowmobile VIN fails because of hyphen.

Date Issue Added

14-Mar-19

WorkAround

Issue # 2876

Citation Form: VIN Error: vin fails transmission because of period.

Date Issue Added

11-Mar-19

WorkAround

don't put characters into the vin

"EquipmentActiveListing"

This report has the SQL query messed up. There are at least 4 syntax errors with the query.

used to have more issues

Do the following Analysis Reports work.

1) MajorCauseSummaryLight-- on issue 2817

2) EquipmentActiveListing

3) IssuedTrafficCitationsbyOfficer --on issue 2817

Date Issue Added

07-Mar-19

WorkAround

Issue **# 286**3

When Transmitting ELCI form there is a typo in the message. "ELCI forms can be tranmitted in ..." tranmitted should say transmitted.

Date Issue Added

01-Mar-19

WorkAround

Issue # 2824

Crash Form: Drivers Exchange Report: Fixed missing owner box.

Date Issue Added

01-Feb-19

WorkAround

Fixed in Jun 2019

Issue # 2818

USDOT number fields limited to 8 characters. The following forms were affected; Crash, Alcohol, Warning, ELCI, and Inspection

Date Issue Added

25-Jan-19

WorkAround

Do not enter a USDOT number greater than 8 numbers in length

Issue # 2563

Crash Form: Bug in the crash form wipes out all the units Sequence of Events entries. Causing a validation error.

Date Issue Added

16-Aug-18

WorkAround

Manually add in 4 Sequence of Events groups to the form for each unit. Also, if someone could figure out the steps to recreate the removal of the sequence of events and send that to Badger TraCS that would help narrow down the issue and fix it faster.

Clifton Township does not populate the DMV Municipality when on the St. Croix River.

Date Issue Added

29-May-18

WorkAround

Use the Override feature.

Issue # 2419

LOG.MDB file too large and it would not transmit nor end_shift into database.

Date Issue Added

03-May-18

WorkAround

Call Badger TraCS

Issue # 2417

WIBRS sections in the NTC not working properly

Date Issue Added

03-May-18

WorkAround

Add the groups in manually

Issue # 2201

narrative on ELCI officer report moves to page 2 when it has about 1500 charaters. It does not split between page 1 and 2

Date Issue Added

29-Aug-17

WorkAround

Issue # 2164

ELCI: If the "Structure Type" field has "No Structure" then disable Structure Number field. The reason is because there is a rule stating you can't have something in the Structure Number field if Structure Type says No Structure.

Date Issue Added

07-Aug-17

WorkAround

Issue # 2117

Deleting Amended Crash when the original is in Archive is problematic

Date Issue Added

27-Jun-17

WorkAround

Do not delete amended crash forms when the original is archived.

Issue # 2058

Start shifting archived forms causes the form to lock in the archive. It then cannot be unlocked or unarchived. The start shift does not work. There is no alert to let an office staff know they are start shifting an archived form

Date Issue Added

05-Jun-17

WorkAround

Start shifting archived forms causes the form to lock in the archive. It then cannot be unlocked or unarchived. The start shift does not work. There is no alert to let an office staff know they are start shifting an archived form

Hello, we received an email this morning asking why when a company(non-individual) a citation and the import button is used for the contact summary no information is pulled over. It appears both unit and individual are tied together as an all or nothing import. Would it be possible to separate that import to bring in unit information even if a non-individual was issued a citation? Just curious.

Date Issue Added

06-Apr-17

WorkAround

None at this time

Issue # 1968

The CrashV3.frm.exml. The 73xmlToRMS is populating the XML file with AlcoholContent >988 </ AlcoholContent. I would also check to see if the xmlV2ToRMS is bad also.

Date Issue Added

17-Mar-17

WorkAround

Do not enter pending

Issue # 1698

Inspection Form: FMCSA look up no longer working

Date Issue Added

15-Dec-16

WorkAround

Type in the Carrier information

Issue # 1460

Received the following error, "TraCS has been forced to close, due to the following error: 'Object reference not set to an instance of an object."

Date Issue Added

13-Apr-16

WorkAround

When it asks to close the case, choose no and TraCS will not close.

Issue # 636

External Search: Individuals with two middle names are printing out with second middle name as last name.

Date Issue Added

07-Apr-14

WorkAround

Combine middle names as one such as JohnChad. No space between them.