

Wisconsin DOT Consumer Guide

WISCONSIN DOT FIELD INVESTIGATION UNIT

HOW WE HELP

- 🔍 Investigate consumer complaints against licensees.
- 🔍 Mediate/negotiate settlements for harmed consumers.
- 🔍 Investigate odometer and title fraud.
- 🔍 Investigate unlicensed sales and salvage activity.
- 🔍 Collaborate with federal, state and local enforcement agencies to deter criminal activity and protect consumers.
- 🔍 Inspect licensees to ensure compliance with applicable trade practice and business facilities laws.
- 🔍 Educate new and existing licensees to keep them "Doing Business Right."
- 🔍 Inspect and audit Third-Party Mandatory Display Agents.
- 🔍 Regulate wholesale auto auctions and salvage yards.
- 🔍 Perform outreach to professional and social organizations.

For more information

Wisconsin Department of Transportation
(WisDOT)

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